Collection, Use and Sharing of Personal Data

REPUBLIC SERVICES®

Sustainability in Action

We may collect, use and share personal data as described in the chart below.

Category of Personal Data	Processing Purpose(s) (see full list below)	Used for Targeted Advertising?	Sold or Shared
Contact information, such as name, postal address, service address, telephone number, and email address.	Provide our products services and communicate with you; Conduct marketing, promotions, targeted advertising or offers, and surveys; Conduct data analytics and research; Perform internal functions; Address problems with the services, our business, or our products and services. To protect the security or integrity of our products, services and business, and to manage and defend against illegal activity (e.g., fraud), claims and other liabilities.	Yes	**Not sold** **Shared with:** • Our affiliates and subsidiaries • Vendors who provide services on our behalf • Professional services organizations, such as auditors and law firms • Our business and joint marketing partners • Online advertising services • Data analytics providers • Data brokers and background check services • Financial institutions • Government entities
Payment card and billing information, such as debit or credit card number, bank account information, and billing information.	Perform internal functions; Address problems with the services, our business, or our products and services.	No	**Not sold** **Shared with:** • Our affiliates and subsidiaries • Vendors who provide services on our behalf • Professional services organizations, such as auditors and law firms • Data analytics providers • Financial institutions • Government entities
Login credentials, such as user name and password.	Provide our products services and communicate with you.	No	**Not sold** **Shared with:** • Our affiliates and subsidiaries • Vendors who provide services on our behalf
Commercial information, such as service-related information and other information about products and services you purchase, order or consider, other purchasing or consuming histories or tendencies, and information about your personal preferences.	Provide our products services and communicate with you; Enhance and personalize your experience with our products and services; Conduct data analytics and research; Operate, evaluate and improve our business, products and services, and develop new products and services;	No	**Not sold** **Shared with:** • Our affiliates and subsidiaries • Vendors who provide services on our behalf • Professional services organizations, such as auditors and law firms • Our business and joint marketing partners • Online advertising services • Data analytics providers • Social networks • Government entities

Category of Personal Data	Processing Purpose(s) (see full list below)	Used for Targeted Advertising?	Sold or Shared
Photos and video, such as from cameras on our vehicles	Provide our products services and communicate with you; Perform internal functions; Address problems with the Services, our business, or our products and services; Conduct data analytics and research.	No	**Not sold** **Shared with:** • Our affiliates and subsidiaries • Vendors who provide services on our behalf • Professional services organizations, such as auditors and law firms • Data analytics providers • Government entities
Information collected automatically on our sites and emails, as described in the *"Navigational Information"*, *"Location Information"*, *and "Cookies and other similar technology"* sections of our Privacy Policy.	Provide our products services and communicate with you; Address problems with the services, our business, or our products and services; Enhance and personalize your experience with our products and services; Conduct data analytics and research.	Yes	**Sold to:** • Online advertising services **Shared with:** • Our affiliates and subsidiaries • Vendors who provide services on our behalf • Professional services organizations, such as auditors and law firms • Our business and joint marketing partners • ISPs and operating systems and platforms • Online advertising services • Data analytics providers • Social networks • Government entities
Customer service records, such as customer support requests and interactions.	Provide our products services and communicate with you; Perform internal functions; Address problems with the Services, our business, or our products and services; Conduct data analytics and research.	No	**Not sold** **Shared with:** • Our affiliates and subsidiaries • Vendors who provide services on our behalf • Professional services organizations, such as auditors and law firms • Our business and joint marketing partners • Data analytics providers • Government entities
Communications, such as information you submit to us through emails, phone calls, surveys and webforms.	Provide our products services and communicate with you; Enhance and personalize your experience with our products and services; Conduct data analytics and research; Operate, evaluate and improve our business, products and services, and develop new products and services; Perform internal functions; Address problems with the services, our business, or our products and services; Protect the security or integrity of our products, services and business, and to manage and defend against illegal activity (e.g., fraud), claims and other liabilities.	No	**Not sold** **Shared with:** • Our affiliates and subsidiaries • Vendors who provide services on our behalf • Professional services organizations, such as auditors and law firms • Our business and joint marketing partners • Data analytics providers • Government entities

REPUBLIC SERVICES®