

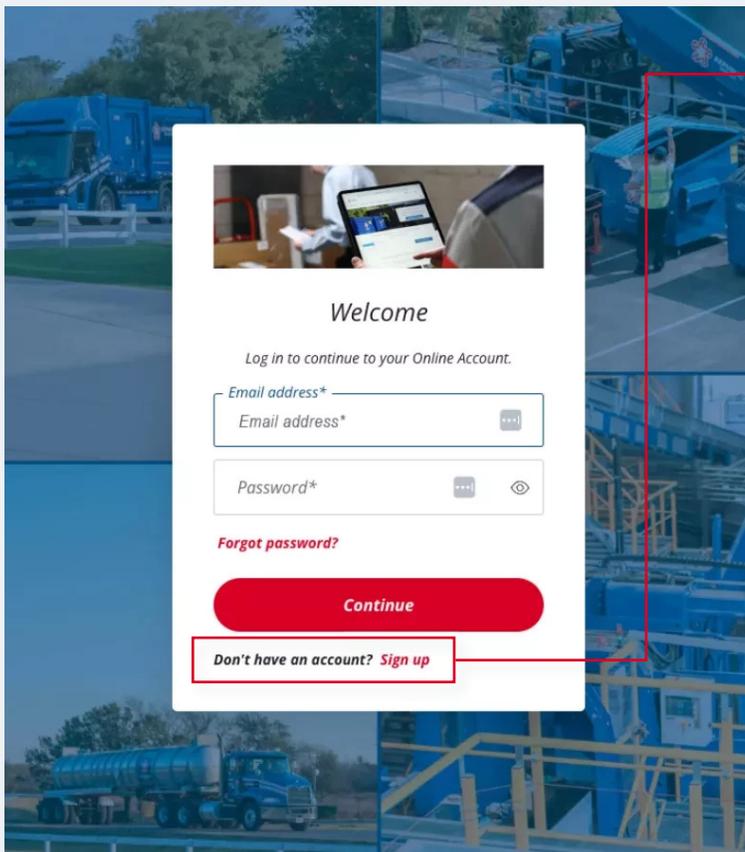
Online Accounts



Sustainability in Action

Getting Started

We've enhanced sign up, account linking and bill pay to make your Online Account experience faster, safer and easier to navigate.



Signing Up

To enjoy the benefits of an online account, you'll need to sign up first.

- › **Step 1:** In the top right corner of any Republic Services page, click Log In.
- › **Step 2:** Click Sign Up and then fill in your user credentials including email address, and password.
- › **Step 3:** Once you create your account, click the confirm my email address link in the verification email we send you.
- › **Step 4:** Once you verify your email, you'll be taken to a page where you'll sign up for one of four account types.

After signing up, you can log in from any Republic Services page by clicking Log In at the top right corner. Fill in your email and password, and then click continue.

Linking Your Account

If your account is not linked automatically, you can link it manually. This step will allow you to quickly and easily manage your account online.

- › **Step 1:** Log in.
- › **Step 2:** Under My Account, select Link Account.
- › **Step 3:** Enter the account number listed on your paper invoice or enter your service address if you pay a municipality or HOA directly.
- › **Step 4:** Click the Verify Account button.

Once you're logged in, click My Account to navigate to helpful pages like your dashboard, notifications and payments.

Link your account

I pay a municipality or an HOA for my service. (You directly pay a city, a town, or an HOA for your waste and recycling services and they pay Republic Services.)

1 Enter your account number

Enter account number

3-0123-4567890

VERIFY ACCOUNT

Please refer to your welcome email for your account number. See example to the right.

You can also find your [account number on your invoice](#).

If you do not have a welcome email, invoice or account number, please contact customer service.

If you are a new customer that is coming over from a recent acquisition and you do not yet have an invoice, please [lookup your new account number](#).

Example of where to find your account number in your welcome email.

Making Payments

While we've made it easy to manage payments straight from your dashboard, you can go to this page to manage your payment settings and explore your account activity.

[Payment Settings](#) [View Charges](#) [View Invoices](#)

Payments Overview

Total Balance: **\$407.52**

PAY NOW

[View payment settings](#)

Last Payment Amount: --
Last Payment Date: --
Current invoice Due Date: 11/14/2024

Balance may not include pending credits/debits not yet posted. Please allow up to 48 hours for payment processing.

Save time & automatically pay bills.

SIGN UP FOR AUTO PAY

You will receive your paperless statements at: myresourcedemo@republicservices.com
[Manage paperless billing settings](#)

Account Activity [Understanding account activity](#)

All Activity [Payments & Credits](#) [Invoice History](#)

Charge Date	Description	Balance
10/25/2024	Account Credit	(\$12.50)

- › **Step 1:** Click Pay Now.
- › **Step 2:** Select the amount you'd like to pay.
- › **Step 3:** Select your payment method. If it's your first time using online bill pay, you'll need to add your payment information.
- › **Step 4:** Choose the schedule date for payment.
- › **Step 5:** Click Submit Payment.

To learn more about our updated Online Account features, visit RepublicServices.com/Customer-Support/Online-Account-Updates.