

recycleLA

Make
waste
history

City of Los Angeles Organics Waste Ordinance

Los Angeles Municipal Code Ordinance No. 187711

The City of Los Angeles passed Ordinance 187711, which states that effective January 18, 2023, all businesses, schools, and multifamily complexes are required to subscribe to an organics collection service and must separate into their green organics container ALL of their green waste, food scraps and food-soiled paper (100% fiber based).

In addition, Edible Food Generators (considered Tier 1 and Tier 2) must recover the maximum amount of edible food that would otherwise be disposed of, arrange for food donation and collection through contracts or written agreements with food recovery organizations or services, and maintain food donation records.

For more information on organics recycling, please visit: recycLA.com/organics

Scan below to access Ordinance 187711.



CITY OF LOS ANGELES

CALIFORNIA



KAREN BASS

MAYOR

March 2023

BOARD OF PUBLIC WORKS MEMBERS

AURA GARCIA
PRESIDENT

M. TERESA VILLEGAS
VICE PRESIDENT

DR. MICHAEL R. DAVIS
PRESIDENT PRO TEMPORE

VAHID KHORSAND
COMMISSIONER

SUSANA REYES
COMMISSIONER

DR. FERNANDO CAMPOS
EXECUTIVE DIRECTOR

BUREAU OF SANITATION

BARBARA ROMERO
DIRECTOR AND GENERAL MANAGER

TRACI J. MINAMIDE
CHIEF OPERATING OFFICER

SARAI BHAGA
CHIEF FINANCIAL OFFICER

JULIE ALLEN
NICOLE BERNSON
MAS DOJIRI
ALEXANDER E. HELOU
ROBERT POTTER

ASSISTANT DIRECTORS

TIMEYIN DAFETA
HYPERION EXECUTIVE PLANT MANAGER

DANIEL MEYERS
1149 SOUTH BROADWAY, 5TH FLOOR
LOS ANGELES, CA 90015
TEL: (213) 485-2210
FAX: (213) 485-2979
WWW.LACITYSAN.ORG

OFFICIAL NOTICE

MANDATORY COMMERCIAL ORGANICS RECYCLING

To reduce methane emissions from landfill California Senate Bill 1383 (SB 1383) requires all businesses, schools, and multifamily complexes to subscribe to an organics collection service and must separate into their green organics container all of their green waste, food scraps, and food-soiled paper (100% fiber based).

Further, in accordance with Los Angeles Municipal Code Section 66.03(e), Solid Waste Services Required, *"All commercial establishments and multifamily properties shall have collection services for source-separated recyclables and/or commingled recyclables and Source-Separated Organic Waste"*

To arrange for recycling service please contact our 24-hour Customer Care Center at 1-800-773-2489 and request a waste assessment. Your recycLA service provider will conduct a waste assessment of your property and work with you to determine your optimal level of services for the lowest possible cost. The waste assessment is a thorough walk-through of your property to determine current levels of service, opportunities to increase recycling, establish organics collection, and right-sizing your bins, which means determining the appropriate bin size for your needs as well as selecting the appropriate frequency of service. Remember as you add green bin service you should be able to decrease your black bin service. In addition, as you increase your blue service level you should be able to further decrease your black bin service.

Failure to maintain organics recycling could lead to future fines, in accordance with the requirements under SB 1383.

zero waste • zero wasted water

AN EQUAL EMPLOYMENT OPPORTUNITY - AFFIRMATIVE ACTION EMPLOYER

Recyclable and made from recycled waste



Dear recycLA customer,

In July 2017, the City of Los Angeles (City) launched recycLA, a public-private partnership that, for the first time in the history of the City, offers customer-friendly and efficient waste and recycling collection services to commercial/industrial businesses and large multifamily buildings. recycLA will help move the City closer to achieving its zero waste goals through its pioneering waste reduction, reuse, recycling, and recovery programs.

recycLA offers a host of benefits to those who work and live in Los Angeles including but not limited to clean fuel vehicles, recycling at 100% of customer sites, annual landfill reduction targets of one million tons, and recycling infrastructure investment and development.

recycLA also offers a host of benefits to its customers which includes standardized and transparent rates, customizable waste and recycling services, 24/7 customer service support, and enforcement of customer service standards.

As a potential recycLA customer, you are receiving this notice as part of the recycLA customer onboarding process. Commercial and Multi-Family businesses must work with their designated recycLA Service Provider (RSP) for their waste and recycling services. Signing up for recycLA waste and recycling collection services requires a Waste Assessment wherein you will work with your designated RSP to customize your waste and recycling services. Appointments for Waste Assessments can be made by calling LA Sanitation's (LASAN) 24/7 Customer Care Center at 1-800-773-2489.

Please be advised that Commercial and Multi-Family Businesses are required to have waste and recycling collection services in accordance with the Los Angeles Municipal Code (LAMC) section 66.33.2. Failure to subscribe to and maintain active recycLA waste and recycling collection services is a violation of the City's ordinance and may lead to prosecution.

Thank you in advance for your cooperation and participation in the recycLA customer onboarding process. If you would like more information about recycLA, please visit recycLA.com.



CUSTOMER RIGHTS AND RESPONSIBILITIES

CUSTOMER SERVICE AGREEMENT/LEVEL OF SERVICE

- Your recycLA Service Provider (RSP) will provide you with a Service Agreement Form that identifies all the services provided to you along with all the associated costs including any Extra services.
- You will be provided with solid resources containers (Black, Blue, and Green Bins) of sufficient size, type and number to ensure that all solid resources are properly stored and contained until they are removed for disposal or processing.
- If you submit a request for a change in service level which results in a lower rate, your billing amount will be adjusted within seven (7) days of the date of request regardless of whether or not the correct containers or changes in service level is provided within that timeframe. All billings shall be prorated to reflect changes in service level.

COLLECTION FREQUENCY/HOLIDAYS/EXTRA SERVICES

- Your collection service will include at a minimum one 96 gallon Black refuse/garbage Bin and one 96 gallon Blue comingled recycling Bin that will be collected at least once a week.
- Days of collection will be Monday thru Saturday. You can request for a Sunday collection for an additional service fee. If your scheduled collection day falls on a holiday, your RSP will provide collection service on the day before the holiday, if requested, or within one (1) day of the scheduled collection. Sunday collection service is excluded if the holiday falls on a Saturday.
- Extra Services may be applicable to your situation. See the separate Additional Customer Fees and Charges list of Extra Services and associated fees and charges.

WHAT WILL BE COLLECTED

- Your RSP will collect commercial and multi-family refuse/garbage in Black Bins, recyclable materials in Blue Bins and organic waste in Green Bins. If applicable, Horse Manure will be collected in Brown Bins. Refer to LAMC Sec. 66.03
- You will provide full access to your containers on your designated collection day(s). The RSPs cannot remove obstructions to access your containers.

NEVER PUT THESE MATERIALS IN YOUR BINS

- **State law prohibits the disposal of hazardous waste and certain electronic waste in your containers.** These wastes includes but are not limited to:

Certain Mercury-containing Devices (i.e.: Batteries, Thermometers)	Construction and Demolition Waste (i.e.: Concrete, Wood, Asphalt)	Electronic Waste – Items with an Electrical Cord (i.e.: Large Appliances, TVs, DVDs, VCRs)
Fluorescent Light Tubes/Bulbs	Radiological Waste	Medical Waste
Pharmaceuticals/Over-the-Counter Medicines	Paints	Pesticides
Sharps	Used Motor Oil	Solvents

MISSED COLLECTION

- If your RSP is at fault for a missed collection and you report it before 2:00 PM on your scheduled collection day, your RSP will provide the collection by 6:00 PM on the same day. All missed collections reported after 2:00 PM on the day of collection will be collected by 10:00 AM on the next regular service day, Monday-Saturday. If a missed collection is resolved on a Sunday, you will not be charged additional fees for this collection.
- To report a missed collection call 311, 1-800-773-2489 or go to recycLA.com.

CONTAINER REPAIR/REPLACEMENT/SERVICE

- Your RSP will repair or replace your containers as the result of normal wear and tear, resulting from proper use, or damage resulting from the RSP's actions at no cost to you.
- You will be responsible for the cost of repair or replacement of containers that are damaged as a result of your negligence or misuse, including overfilling or depositing of prohibited materials.
- You are entitled to one (1) free steam cleaning per twelve (12) month period per container upon request. You can request additional steam cleanings for an additional fee.
- Your RSP is responsible for removing graffiti from RSP-supplied containers upon request at no charge up to three (3) times per twelve (12) month period. Any additional requests, within the twelve (12) month period will be an additional fee. Your RSP will remove graffiti reported within five (5) business days of notification. For containers owned by you, you may request graffiti removal by your RSP for an additional fee.
- Your RSP will be responsible for all costs associated with the repair or replacement of property that has

been damaged by the RSP's equipment, employees or agents.

MULTI-FAMILY VALET SERVICE

- Your RSP will continue to provide valet service to all multi-family establishments that were enrolled in the CITY's Multifamily Residential Recycling Program (MFRP) at no additional cost. You may choose to continue your current collection program. The following changes in service level may result in the cancellation of the valet service:
 - ✓ An increase in the frequency of collection of the Blue Bin(s); or
 - ✓ A change in container size or type (i.e., replacing 96 gallon carts with a 3 cubic yard bin).

REASONS FOR NON-COLLECTION

- Should your RSP not be able to collect a container due to the following reasons, a written Non-Collection Notice will be left indicating the reason(s) such as:
 - ✓ Container(s) is determined to contain hazardous waste, medical waste, electronic waste, exempt materials, or construction and demolition materials.
 - ✓ Blue Bin(s), Green Bin(s), or Brown Bin(s) are determined to be contaminated after the RSP has left the required number of notifications.
 - ✓ Container(s) is overweight and cannot be safely moved and/or emptied by RSP personnel and/or equipment
 - ✓ Container(s) contents will not empty after tipping
 - ✓ Container(s) is overfilled
 - ✓ Container(s) is blocked or inaccessible. The RSP cannot remove obstructions to access your containers.
- Non-collection will result in an additional charge.

BILLING

- Your RSP will bill you on a monthly basis that will cover the following month's service.
- You will have the option to pay your monthly bill by mail, online, and phone or at your RSP's Customer Service Center. You will also have the option of receiving proof of payment via paper, electronic or both methods for all transactions.
- If you are billed an amount greater than appropriate for the service you are enrolled at any time during the term of the agreement and for any reason, your RSP will promptly credit your account for the full amount that was overbilled. You will have the choice of your refund to be in the form of check or credit.
- Monthly payments are due 15 days after you receive your bill. Bills not paid by the due date will be considered delinquent and may result in late fees, missed collection, and eventual suspension of services.
- Rates will be adjusted on an annual basis at the beginning of each year.

Food Rescue and Materials Reuse in the recycLA Franchise Program

The recycLA Franchise Program includes Food Rescue and Materials Reuse Programs for commercial businesses and multi-family residents in the City of Los Angeles. Since the recycLA program began in 2018, the recycLA Service Providers (RSPs) have been meeting and sometimes surpassing their contractual requirements of partnering with non-profit Food Rescue Organizations or Community Based Organizations to fund food rescue and materials reuse programs. Here's a snapshot of what we've accomplished from January 2018 through December 2024.

	Food Rescue	Material Reuse	Program Total
Total Funding	\$4,165,995	\$778,802	\$4,944,797
Total Pounds donated	61,310,147	6,777,997	68,088,144
Number of Meals donated	51,091,789	N/A	N/A

According to the U.S Environmental Protection Agency, in the United States, food is the single largest category of material placed in municipal landfills, where it emits methane, a powerful greenhouse gas. Municipal solid waste landfills are the third-largest source of human-related methane emissions in the United States, accounting for approximately 14.1 percent of these emissions.

CalRecycle, a California State Agency, states that "Californians throw away nearly 4.4 million tons of food scraps or food waste each year. This represents about 11 percent of all the material that goes to landfills."

California Senate Bill (SB 1383) is a short-lived climate pollutants regulation that went into effect on January 1, 2022. The goal of the mandate is to reduce California's landfilled organic waste by 75 percent by 2025. It also requires that 20 percent of presently disposed surplus edible food be recovered for human consumption by 2025. The City of Los Angeles' Organics Ordinance No. 187711 became effective on January 18, 2023 to ensure implementation and enforcement of the state-mandated SB 1383.

Your RSP is committed to offering organic services (green bin) to all recycLA customers. Additionally, your RSP actively supports local food rescue initiatives, aimed at gathering surplus edible food suitable for human consumption, thereby bolstering the City's ability to provide for its most vulnerable communities.

If your business is a Tier 1 or Tier 2 edible food generator and you produce surplus edible food, then you are required to establish a contract or written agreement with a local Food Rescue Organization (FRO) or Food Service Provider (FRS) and donate the maximum amount of surplus edible food that would otherwise go to landfills. You must also keep records of all donations that are provided to your FRO/FRS partner and make them available to City staff during a site inspection.

The **TIER 1** and **TIER 2** businesses include:

TIER 1: Wholesale Food Vendor, Food Service Provider, Food Distributor, Grocery Stores and Supermarkets (10,000 sq. ft. or more)

TIER 2: Hotels (with onsite Food Facilities and 200+ Rooms), State Agency Cafeterias (greater than or equal to 5,000 sq. ft. or 250+ seats, Large Venues and Events, Restaurant Facilities (greater than or equal to 5,000 sq. ft. or 250+ seats, and Health Facilities (with onsite Food Facilities and 100+ beds)

To learn more about the California legislation or City Ordinance go to recycLA.com/organics.

If you would like to learn more about the services offered in your Franchise Zone, please contact your RSP.

For questions or concerns, contact the LA Sanitation Customer Care Center at 1-800-773-2489.



CITY OF LOS ANGELES PLASTICS REDUCTION ORDINANCES

• HERE'S WHAT YOU NEED TO KNOW •

Single-Use Carryout Bag Ban



✗ BANNED!

Single-use
Carryout Bag



✓ OK!

Reusable
Bag



Recyclable Paper
Bag for 10¢

BUSINESSES AFFECTED

- Grocery Stores
- Supermarkets
- Convenience Stores
- Drug Stores
- Pharmacies
- Food or Beverage Facilities
- Liquor Stores
- Hardware Stores
- Apparel Stores
- Open Air Markets
- Farmers Markets

Disposable Plastic Drinking Straws and Foodware Accessories

AVAILABLE ON REQUEST ONLY



BUSINESSES AFFECTED

All food or beverage facilities including:

- Restaurants
- Cafes
- Food Trucks
- Catering Services

Expanded Polystyrene (Styrofoam™ or Foam) Ban

✗ BANNED!



BUSINESSES AFFECTED

All food or beverage facilities and retail establishments

QUESTIONS? VISIT

lacitysan.org/sourcereduction



CALL OR EMAIL

(213) 485-2260
san_sourcereduction@lacity.org



As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodation to ensure equal access to its programs, services and activities.

Single-Use Carryout Bag Ban

- Ordinance no. 182604
- Ordinance no. 187716

Expanded Polystyrene Ban

- Ordinance no. 187717

Disposable Plastic Drinking Straws and Foodware Accessories

- Ordinance no. 186028
- Ordinance no. 187030

Food Rescue & Materials Reuse Resources

Food recovery program

Republic Services partners with Food Finders

Simple ways to recover food and eliminate hunger

Good food doesn't belong in the trash, but sadly it often ends up there. At restaurants where a special didn't sell well, bakeries with too many of yesterday's bagels, or grocery stores rotating out older stock, edible food has often ended up in trash cans and then headed to the landfills.

Food Finders

Food Finders is a non-profit organization. Since, 1989, they have received more than 123 million pounds of donated, wholesome food, providing enough food for more than 100 million meals. This food is delivered same-day to non-profit shelters, missions, senior and youth centers, recovery homes, and other agencies.

Donating edible food

By donating edible food, your business may benefit from:

- Tax deduction for contribution
- AB 1826 compliance
- Stronger community ties

If your business is interested in donating food through this partnership, contact Republic Services at the number below.

You can donate surplus food!

California state law and the County of Los Angeles Department of Public Health allow the donation of surplus foods that are still fit for human consumption. Permitted food facilities such as restaurants, hotels, grocers, food processing facilities, food distributors, and caterers may donate* the following to nonprofits and directly to individuals: Whole produce, Food prepared by a permitted food facility, Prepackaged food, Expired prepackaged food

*Foods previously served to a consumer generally cannot be donated.

You are Protected

On January 1, 2018, California enacted the California Good Samaritan Food Donation Act (AB 1219), which provides liability protections for entities that make good faith donations of surplus food.



562-347-4100



recyclA

CA STATE RECYCLING MANDATES

CA STATE ASSEMBLY BILL 1826 MANDATORY COMMERCIAL ORGANICS RECYCLING

**Businesses and Multi-family Residential Dwellings
MUST HAVE an organics recycling program in place by:**

January 1, 2019

Generators of
4 or more cubic
yards of solid waste,
including trash,
recycling, and
organics **per week**.

December 31, 2020

Generators of
2 or more cubic yards
of solid waste **per week**,
including trash, recycling,
and organics.

Note: As of January 1, 2022, all businesses and multi-family residential dwellings are required to follow the SB 1383 regulations.

CA STATE ASSEMBLY BILL 341 MANDATORY COMMERCIAL RECYCLING

You are required to have recycling service if you are either:

A business that
regularly disposes of
solid waste.

OR

A multi-family
dwelling of
5 units or more.

How to Comply

- Subscribe to Green Container organic waste services from your recyclA Service Provider.
- Recycle all of your organic waste onsite or through a Landscaping Contractor.

Organics

Defined by the State as food waste, green waste, landscape and pruning waste, nonhazardous wood waste, and food-soiled paper waste that is mixed in with food waste.

How to Comply

- Subscribe to Blue Container Recycling service from your recyclA Service Provider.
- Separate your recyclable materials from your trash and take them to a recycling center.

Reduce the greenhouse gas emissions in California and help the City achieve Zero Waste.
For more information: www.calrecycle.ca.gov/recycle/



Our Company

We are an industry leader in U.S. recycling and non-hazardous solid waste. Through our subsidiaries, Republic's collection companies, recycling centers, transfer stations and landfills focus on providing effective solutions to make proper waste disposal effortless for our 14 million customers. *We'll handle it from here.*™, our brand's promise, lets customers know they can count on us to provide a superior experience while fostering a sustainable *Blue Planet* for future generations to enjoy a cleaner, safer and healthier world.

Contact LA Sanitation

For all service related requests; Container cleaning, Extra pickups, Bulky Item Collection, etc., please contact the LA Sanitation Customer Care Center by dialing 311 or 800-773-2489. They are available 24/7.

Or you can visit the website at recyclA.com or use the [MyLA311](https://play.google.com/store/apps/details?id=com.republicservices.mylA311) app. The app links Angelenos with the services and information they need to enjoy their city, beautify their community and stay connected with their local government. The 3-1-1 call center operating hours are 8:00 a.m. to 4:45 p.m. daily, including weekends and all holidays except Thanksgiving and Christmas.

Contact Us

Republic Services has targeted storefront areas at strategic locations in each zone awarded (NEV and SLA).

NEV Customer Service Center

9200 Glenoaks Blvd.
Sun Valley, CA 91352

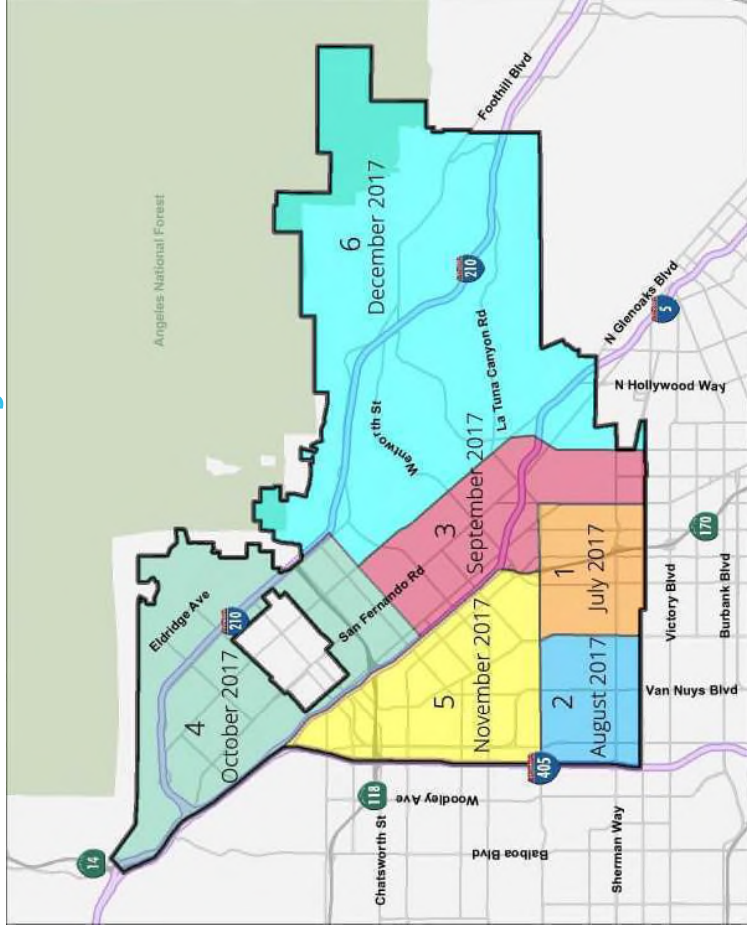
SLA Customer Service Center

Baldwin Hills Crenshaw Plaza
2nd floor (next to Game Stop), Kiosk #14
3650 W Martin Luther King Jr Blvd
Los Angeles, CA 90008

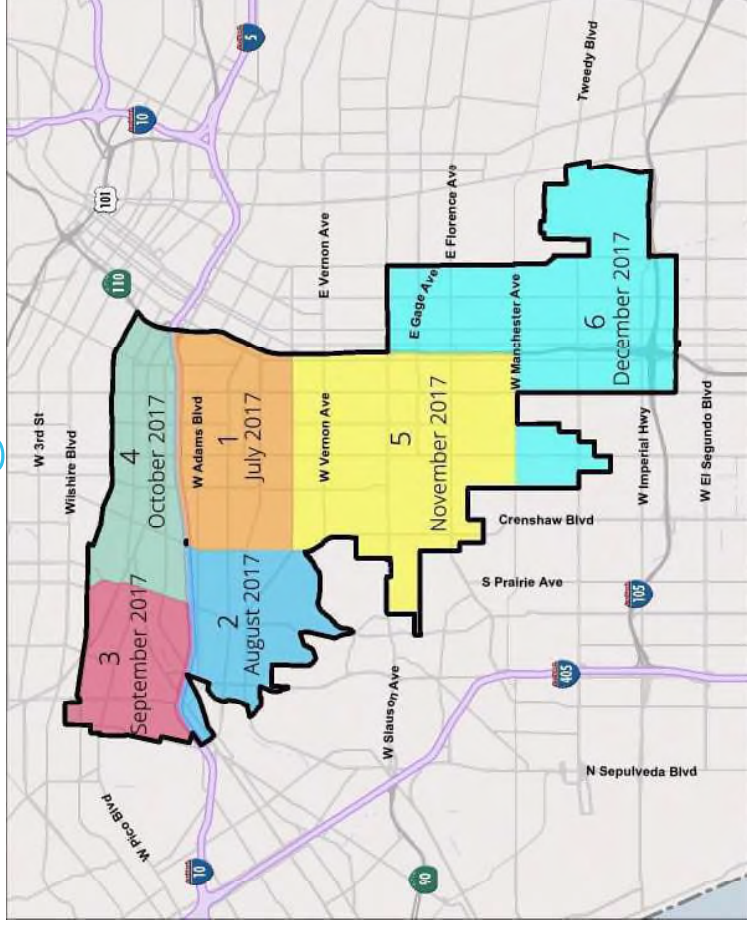
<https://www.republicservices.com/municipality/los-angeles>



Northeast Valley



South Los Angeles



What is RecyclA?

The City of Los Angeles is launching an exciting new public private partnership that will for the first time in the history of the City, offer customer-friendly and efficient waste and recycling services to all commercial and industrial businesses, institutions, and large multifamily buildings.

This innovative program is part of the City's commitment to enhance the quality of life in Los Angeles by improving the air that we breathe, the roads that we travel and the overall cleanliness of Los Angeles.

The new program, called "recyclA" will move us closer to achieving "zero waste" through pioneering waste reduction, reuse, recycling, and recovery programs.

Until now, nearly 80,000 businesses and multifamily buildings have received waste collection services from unregulated private haulers, but most are not provided with the same recycling services single family homes receive. The new program will extend recycling opportunities to everyone in the City, and will ensure strong customer services, predictable

ble and protected rates, much needed infrastructure and equipment improvements.

The program divides the City into zones that will be served exclusively by one waste collection company, meaning fewer trucks congesting our neighborhoods and less wear and tear on our streets. The companies will also be required to use only clean-fuel burning trucks, which will help to improve our air quality.

The new "recyclA" waste and recycling program will be a win-win for our City. For small businesses, large corporations, renters and environmental advocates alike, the expansion of recycling opportunities and the establishment of customer service expectations and protections will benefit us all.

Republic Services will be offering businesses and apartment buildings in the Northeast Valley and South Los Angeles zones, a variety of recycling and waste reduction services.

CITY OF LOS ANGELES

CALIFORNIA



KAREN BASS
MAYOR

BOARD OF PUBLIC WORKS MEMBERS

VAHID KHORSAND
PRESIDENT

JENNY CHAVEZ
VICE PRESIDENT

JOHN GRANT
PRESIDENT PRO TEMPORE

STEVE KANG
COMMISSIONER

FAITH MITCHELL
COMMISSIONER

TJ KNIGHT
ACTING EXECUTIVE DIRECTOR

BUREAU OF SANITATION

BARBARA ROMERO
DIRECTOR AND GENERAL MANAGER

VACANT
CHIEF OPERATING OFFICER

SARAI BHAGA
CHIEF FINANCIAL OFFICER

JULIE ALLEN
NICOLE BERNSON
MAS DOJIRI
ALEXANDER E. HELOU
ROBERT POTTER
ASSISTANT DIRECTORS

HI SANG KIM
ACTING HYPERION EXECUTIVE PLANT MANAGER

DANIEL K. MEYERS
DIVISION MANAGER, SRCFD

1149 SOUTH BROADWAY, 5TH FLOOR
LOS ANGELES, CA 90015
TEL: (213) 485-3900
FAX: (213) 485-3828
WWW.LACITYSAN.ORG

November 25, 2024

ELECTRONIC MAIL

recycLA Service Provider (RSP)

RECYCLA PROGRAM – ALLOWABLE RATE ADJUSTMENT EFFECTIVE JANUARY 1, 2025

Please find below the allowable recycLA rate adjustment for calendar year 2025. LASAN would like to thank you for working with your recycLA customers by providing the flexibility to meet past challenges businesses have faced. It is in all of our economic interests to have as many businesses as possible remain viable during times of financial difficulty, so we ask that you continue to work with your recycLA customers to minimize the impacts of any rate increase.

In accordance with Section 7.3 of the recycLA contracts, the calculated weighted index based on price indices published in November 2024 is 3.71 percent. In addition, the calculated adjustment is capped at 5 percent annually, and adjustments over the 5 percent threshold will be carried forward and included in future rate adjustments per the contract. As such, since there is a 3.48 percent adjustment over the 5 percent threshold (3.41 percent carryover from 2023 and 0.07 percent carryover from 2024), 1.29 percent is included in the 2025 calculated weighted index to make up the maximum contractual adjustment of 5 percent, and 2.19 percent will be included in future rate adjustments. Therefore, **the allowable rate adjustment effective January 1, 2025 is 5.00 percent.** For reference on how the weighted price index was calculated in accordance with Section 7.3, please see the table below.

	ECI-TTU	PPI-SW	PPI-T
Oct-23	165.60	186.00	160.04
Oct-24	172.40	194.14	159.90
Percent Change	4.11%	4.38%	-0.08%
Weight	48.00%	40.00%	12.00%
	1.97%	1.75%	-0.01%
Total Weighted Index			3.71%

zero waste • zero wasted water

AN EQUAL EMPLOYMENT OPPORTUNITY - AFFIRMATIVE ACTION EMPLOYER

Recyclable and made from recycled waste



The total recycLA rate increase of 5.00 percent is also used to adjust the extra service charges. LASAN has attached for your reference the new **maximum** rate structure effective January 1, 2025.

Should you have any questions or require additional information, please contact Ms. Sokha Ty by email at sokhavibol.ty@lacity.org.

Sincerely,



Daniel K. Meyers, Division Manager
Solid Resources Commercial Franchise Division
LA Sanitation and Environment

DKM/ST:st

ATTACHMENT(s)

c: Alex Helou, LASAN
Reina Pereira, LASAN
April Mancha, LASAN
Charlotte Tan, LASAN
Jing Vida, LASAN
Sokha Ty, LASAN
Rowena Romano, LASAN
Paul Cobian, LASAN
RSP Central File

2025 Rates and Fees



MONTHLY SERVICE RATES

Days/week	Bin	32 Gal	64 Gal	96 Gal	1 Yd	1.5 Yd	2 Yd	3 Yd	4 Yd	6 Yd	8 Yd
One / Week	Primary Bin			\$136.75	\$278.56	\$290.43	\$302.30	\$326.04	\$349.79	\$397.29	\$444.77
	Add'l Bins	\$86.25	\$110.29	\$115.95	\$143.94	\$157.38	\$171.40	\$201.23	\$233.43	\$284.64	\$340.57
Two / Week	Primary Bin			\$238.75	\$516.44	\$540.19	\$563.93	\$611.43	\$658.91	\$753.90	\$848.87
	Add'l Bins	\$151.04	\$193.14	\$203.04	\$267.08	\$292.91	\$319.92	\$377.51	\$439.83	\$540.13	\$649.96
Three / Week	Primary Bin			\$340.77	\$754.35	\$789.96	\$825.58	\$896.82	\$968.05	\$1,110.52	\$1,252.99
	Add'l Bins	\$215.84	\$275.99	\$290.14	\$390.23	\$428.45	\$468.43	\$553.76	\$646.23	\$795.65	\$959.33
Four / Week	Primary Bin			\$442.78	\$992.24	\$1,039.74	\$1,087.23	\$1,182.21	\$1,277.18	\$1,467.15	\$1,657.11
	Add'l Bins	\$280.62	\$358.82	\$377.24	\$513.40	\$563.99	\$616.97	\$730.05	\$852.62	\$1,051.17	\$1,268.73
Five / Week	Primary Bin			\$544.80	\$1,230.15	\$1,289.52	\$1,348.88	\$1,467.60	\$1,586.33	\$1,823.77	\$2,061.23
	Add'l Bins	\$345.42	\$441.67	\$464.34	\$636.54	\$699.51	\$765.48	\$906.31	\$1,059.00	\$1,306.68	\$1,578.11
Six / Week	Primary Bin			\$646.81	\$1,468.05	\$1,539.28	\$1,610.52	\$1,753.00	\$1,895.47	\$2,180.41	\$2,465.35
	Add'l Bins	\$410.21	\$524.52	\$551.43	\$759.69	\$835.06	\$914.01	\$1,082.59	\$1,265.39	\$1,562.20	\$1,887.48
Sunday Rate	Primary Bin			\$205.13	\$417.84	\$435.65	\$453.45	\$489.06	\$524.70	\$595.93	\$667.15
	Add'l Bins	\$129.38	\$165.44	\$173.93	\$215.92	\$236.07	\$257.11	\$301.85	\$350.14	\$426.96	\$510.86
Additional frequency of service	Primary Bin			\$102.02	\$237.90	\$249.76	\$261.65	\$285.39	\$309.13	\$356.62	\$404.12
	Add'l Bins	\$64.80	\$82.85	\$87.09	\$123.15	\$135.53	\$148.52	\$176.27	\$206.39	\$255.51	\$309.39
Extra Pick Up (One time as needed)		\$11.72	\$14.83	\$17.96	\$28.30	\$38.15	\$48.01	\$67.70	\$87.41	\$107.12	\$126.82
Smaller Size Compactor	\$12.03 x the number of cubic yards x the number of collections in a month + the base rates										

Cost Includes Solid Waste Black Bin + Recycling Blue Bin Rates for Non Compacted Containers

2025 Rates and Fees



Additional Recycling Blue Bin Container Frequency (Monthly Maximum Rate)

Days/week	Bin	32 Gal	64 Gal	96 Gal	1 Yd	1.5 Yd	2 Yd	3 Yd	4 Yd	6 Yd	8 Yd
One / Week	Primary Bin			\$51.54	\$103.07	\$103.07	\$103.07	\$103.07	\$103.07	\$103.07	\$103.07
	Add'l Bins	No Charge									
Two / Week	Primary Bin			\$97.91	\$195.82	\$195.82	\$195.82	\$195.82	\$195.82	\$195.82	\$195.82
	Add'l Bins	No Charge									
Three / Week	Primary Bin			\$144.29	\$288.58	\$288.58	\$288.58	\$288.58	\$288.58	\$288.58	\$288.58
	Add'l Bins	No Charge									
Four / Week	Primary Bin			\$190.67	\$381.34	\$381.34	\$381.34	\$381.34	\$381.34	\$381.34	\$381.34
	Add'l Bins	No Charge									
Five / Week	Primary Bin			\$237.05	\$474.11	\$474.11	\$474.11	\$474.11	\$474.11	\$474.11	\$474.11
	Add'l Bins	No Charge									
Six / Week	Primary Bin			\$283.43	\$566.87	\$566.87	\$566.87	\$566.87	\$566.87	\$566.87	\$566.87
	Add'l Bins	No Charge									

Food Waste and Green Waste Green Bin for Non Compacted Containers (Monthly Maximum Rate)

Days/week	Bin	32 Gal	64 Gal	96 Gal	1 Yd	1.5 Yd	2 Yd	3 Yd
One / Week	Primary Bin	\$103.43	\$116.58	\$136.75	\$278.56	\$290.43	\$302.30	\$326.04
	Add'l Bins	\$86.25	\$110.29	\$115.95	\$143.94	\$157.38	\$171.40	\$201.23
Two / Week	Primary Bin	\$168.23	\$199.43	\$238.75	\$516.44	\$540.19	\$563.93	\$611.43
	Add'l Bins	\$151.04	\$193.14	\$203.04	\$267.08	\$292.91	\$319.92	\$377.51
Three / Week	Primary Bin	\$233.02	\$282.28	\$340.77	\$754.35	\$789.96	\$825.58	\$896.82
	Add'l Bins	\$215.84	\$275.99	\$290.14	\$390.23	\$428.45	\$468.43	\$553.76
Four / Week	Primary Bin	\$297.82	\$365.12	\$442.78	\$992.24	\$1,039.74	\$1,087.23	\$1,182.21
	Add'l Bins	\$280.62	\$358.82	\$377.24	\$513.40	\$563.99	\$616.97	\$730.05
Five / Week	Primary Bin	\$362.61	\$447.97	\$544.80	\$1,230.15	\$1,289.52	\$1,348.88	\$1,467.60
	Add'l Bins	\$345.42	\$441.67	\$464.34	\$636.54	\$699.51	\$765.48	\$906.31
Six / Week	Primary Bin	\$427.41	\$530.82	\$646.81	\$1,468.05	\$1,539.28	\$1,610.52	\$1,753.00
	Add'l Bins	\$410.21	\$524.52	\$551.43	\$759.69	\$835.06	\$914.01	\$1,082.59

2025 Rates and Fees



Permanent Rolloff and Compactor Pull Charge

(Rolloffs/Compactors Over 8 cubic yards)

Material	Delivery/ Collection	Disposal/ Processing
Black (non-C&D)	\$406.20	\$108.32
Blue	\$406.20	\$0.00
Green	\$406.20	\$140.66

Temporary Rolloff Pull Charge (Non-permanent service of no more than 30 consecutive days at customer's site)

(Rolloffs/Drop Boxes Over 8 cubic yards)

Material	Delivery	Collection	Daily Rental (after first 7 days)	Disposal/ Processing (per ton)
Black (non-C&D)	\$105.31	\$406.20	\$10.53	\$108.32
Blue	\$105.31	\$406.20	\$10.53	\$0.00
Green	\$105.31	\$406.20	\$10.53	\$140.66

Dry run for Rolloff and Compactor

\$150.44 per trip. There is no fee if the service is cancelled no less than 1 hour prior to scheduled pick up

Temporary 3 Cubic Yard Bin Service

(Non-permanent service of no more than 30 consecutive days at customer's site)

Material	Delivery/ Collection	Daily Rental (after first 7 days)	Collection Extra Pick-up
Black (non-C&D)	\$188.05	\$7.52	\$67.70
Blue	\$135.40	\$7.52	\$52.65
Green	\$195.58	\$7.52	\$112.83

2025 Extra Services

Extra Services	Condition Under Which Fee Applies	Total Fee
Locks		
Gravity lock installation – per CONTAINER	CUSTOMER request – one-time fee per CONTAINER	\$151.10 for purchase and installation
Lock bar installation – per CONTAINER	CUSTOMER request – one-time fee per CONTAINER	\$151.10 for purchase and installation
Locks for CONTAINERS – per lock	CUSTOMER request – one-time fee per lock	\$15.04
Unlocking and locking CONTAINERS – per CONTAINER	CUSTOMER request – per CONTAINER per collection event	No charge
Distance / Access		
Entering Secured Building, unlocking and locking gates	Per collection event See Extra Collection Services and Associated Fees Clarifications Table 7-4 below for applicability	\$15.04
Distance / Access	See Extra Collection Services and Associated Fees Clarifications Table 7-5 below for applicability	
Distance Charge, between 100-200 ft, as measured from the CUSTOMER'S property line to the BINS' permanent location	Site requirement per CONTAINER per collection event	\$37.61
Distance Charge, over 200 ft, as measured from the CUSTOMER'S property line to the BINS' permanent location	Site requirement per CONTAINER per collection event	\$52.66
Blocked Access – Requiring Return or Delay	Driver observation, notify the CUSTOMER within two (2) hours	\$75.21
Blocked Access (Accessing Via Intercom or Security Office) – Requiring a Return	If driver has to wait due to a CUSTOMER created delay in excess of 5 minutes.	\$75.21
Supplemental Cleaning		
Cart Cleaning (after one free cleaning/year)	CUSTOMER request – Fixed Fee Per CONTAINER	\$22.57
CONTAINER Pressure Wash/Steam Cleaning (after one free cleaning/year)	CUSTOMER request – Fixed Fee Per CONTAINER	\$45.13
Graffiti Removal from CUSTOMER-owned CONTAINERS	Driver observation or by request for removing graffiti from the CUSTOMER-owned CONTAINERS	\$37.61
Graffiti Removal from CONTRACTOR-owned CONTAINERS	CUSTOMER request to removing graffiti from the CONTRACTOR-owned CONTAINERS in excess of three times per every 12 months	\$37.61
COMPACTOR CONTAINER Pressure Washing/Steam Cleaning (after one free cleaning/year)	CUSTOMER request – Fixed Fee Per CONTAINER	\$225.66
ROLL OFF CONTAINER Pressure Washing/Steam Cleaning (after one free cleaning/year)	CUSTOMER request – Fixed Fee Per CONTAINER	\$225.66

2025 Extra Services

Extra Services	Condition Under Which Fee Applies	Total Fee
CONTAINER Replacement/Repair		
Repair or Replacement of CUSTOMER Owned CONTAINER(S)	CUSTOMER request; Time and Materials Fee	\$90.27 per repair hour plus materials, no charge for pick up and delivery
Repair or Replacement of CONTRACTOR Owned CONTAINER(S) – CUSTOMER Error	CUSTOMER request or CONTRACTOR decision	\$90.27 per repair hour plus materials, no charge for pick up and delivery
Repair or Replacement of CONTRACTOR Owned CONTAINER(S) – Normal Wear and Tear	CUSTOMER request or CONTRACTOR decision	No charge
Changing CONTAINERS for an Increase or Decrease in Level of Service		No charge

Overflow of Materials and Contamination

Overfill Charge	Driver observation, notify the CUSTOMER within two (2) hours	\$37.61 per occurrence
Overweight Charge	Driver observation, notify the CUSTOMER within two (2) hours	\$151.10 per occurrence
Contamination Fee	Driver observation, notify the CUSTOMER within two (2) hours	\$75.21 per occurrence
Hazardous, Radioactive, or Biomedical Waste Contamination Charge	Driver observation, notify the CUSTOMER within two (2) hours	\$151.10 per occurrence

Other Fees

Collection of Bulky Waste from COMMERCIAL ESTABLISHMENT not subject to CITY Multifamily Bulky Item Fee – Per Item	CUSTOMER request – Fixed Fee Per Item	\$45.13
Idle Time Charge	If driver has to wait due to a CUSTOMER created delay in excess of 15 minutes	\$22.57 per every 15 minutes
Idle Time Charge – Accessing Via Intercom or Security Office	If driver has to wait due to a CUSTOMER created delay in excess of 5 minutes	\$22.57 per every 15 minutes
Sunday Service	CUSTOMER Request	See Monthly Service Rate Sheet

Administrative Fees

Return Payment Fee	CUSTOMER remits payment using check rejected due to insufficient funds or remits payment using a credit card or electronic payment that is declined	\$37.61
Late Payment Fee (>30 days overdue)	CUSTOMER inaction	\$7.52 or 1.5% of the debt/month, whichever is greater
CONTAINER Removal Fee	CONTAINER is removed from service location due to CUSTOMER non-payment	\$7.52 per CONTAINER
Re-instatement of Account Fee	CUSTOMER request – Fixed Fee	\$105.30 per account
CONTAINER Delivery	Delivery fee for each CONTAINER brought to the CUSTOMER as part of the reinstatement	\$37.61 per CONTAINER

Table 7-4: Extra Collection Services and Associated Fees Clarifications.

Entering Secured Building, unlocking and locking gates	Chargeable to CUSTOMER			
	BLACK BIN	BLUE BIN*	GREEN BIN	BROWN BIN
1. Opening a locked or closed gate by use of a remote, clicker or other electronic device.	Yes	No	Yes	Yes
2a. Accessing locked or secured premises that have been unlocked by the CUSTOMER regardless of whether a gate is present so long as the CONTRACTOR'S vehicle has unimpeded access to the premises.	No	No	No	No
2b. Accessing an unlocked gate that is partially closed and the CONTRACTOR'S collection vehicle cannot enter the property without having to exit the vehicle to address the gate or secured premises to provide for vehicle access	Yes	No	Yes	Yes
3. Accessing a locked gate when manual push out (no scout service) is required.	Yes	No	Yes	Yes
4. Accessing via intercom a security office that does not require the driver to leave his or her vehicle.	No	No	No	No

Table 7-5: Extra Collection Services and Associated Fees Clarifications.

Distance/Access	Chargeable to CUSTOMER			
	BLACK BIN	BLUE BIN*	GREEN BIN	BROWN BIN
1. Distance charges on BLUE BINS/blue CONTAINERS.	N/A	No	N/A	N/A
2. Properties at which the collection vehicle does drive within 100 feet of the container.	Yes	No	Yes	Yes

* The new Removing Barriers to Recycling Program will eliminate, through credits to customers, extra service charges for access and distance fees on the blue bins effective April 1, 2019. Customers will see these charges and credits on their monthly invoice for the duration of the Removing Barriers to Recycling Program.

2025 Additional Customer Fees & Charges

The following are fees established by the City of Los Angeles that the recycLA Service Provider (RSP) may charge their customers if they service the solid waste, comingled recyclables, or organic waste containers for any of these reasons:

Overfilled:

- The solid waste, comingled recyclables, or organic waste materials are observed to extend above the rim of the container and the lid will not completely close.
- The solid waste materials are placed outside of a full container and prevent the container from being safely collected.
✓ **\$37.61 per occurrence**

Overweight:

- The amount of solid waste, comingled recyclables or organic waste material exceeds a collection truck's ability to collect it or creates unsafe conditions for collection personnel.
✓ **\$151.10 per occurrence**

Contamination:

- More than 10% of the material in the blue bin recycling container is solid waste or organic waste.
- More than 10% of the material in the green organics container is solid waste or comingled recyclables.
✓ **\$75.21 per occurrence**

Penalty Assessment

- Before you are assessed any fees for not properly separating your waste, the following steps will be taken by your RSP:
 - 1st instance: Photos will be taken of the non-conforming container. A written courtesy notice will be provided explaining the special collection needs of the non-conforming material and include information of potential fees.
 - 2nd instance: Same as 1st Instance with the inclusion of a contamination fee.
 - 3rd and subsequent instance: Your RSP will have the option of charging the contamination fee or initiating non-collection procedures.
 - 2nd or 3rd instances considered as such if they occur within twelve (12) calendar months.

Hazardous, Radiological or Biochemical Waste Contamination:

- State law prohibits the disposal of hazardous waste and certain electronic waste in the solid waste, comingled recyclables, or organic waste containers.
✓ **\$151.10 per occurrence**

Bulky Waste:

- Materials which are too large to be placed in the black bin.
✓ **\$45.13 per item**



All-In-One Recycling

Reciclando



Empty. Clean. Dry.

Be sure your recyclables are empty, clean & dry before you toss them in the recycle container.

Vacío. Limpio. Seco.

Asegúrese de que sus artículos reciclables estén vacíos, limpios y secos antes de colocarlos en el contenedor azul.

How to prepare your recyclables

- No food, liquid, loose plastic bags
- Do not bag or box recyclables; leave loose
- Flatten cardboard

Como preparar sus reciclables

- No eche comida, líquidos, ni bolsas de plástico sueltas
- No los eche en bolsas ni cajas; échelos sueltos
- Cartón aplanado

Refuse

Basura



Do Not Place in the Refuse / No Eche en la Basura

- Recyclables
- Reusable
- Hazardous Waste
- Reciclables
- Cosas que se puedan volver a usar

Animal Waste

Excremento de mascotas



Organic Recycling

Desecho del Orgánico

Garden Waste / Desecho del Verde



Food Waste / Desecho del alimento



DO NOT place in the Organics Waste / NO echar con los Desecho del Orgánico

- Palm Branches; Yucca trees or Ice plant clusters
- Dirt, sod, rocks, or concrete
- Treated or painted wood
- Animal Waste
- Large tree stumps
- Glass, Metal or Plastic
- Household garbage
- Ramas de palma; Plantas de yuca o Racimos de plantas 'ice'
- Polvo, tierra, rocas o cemento
- Madera pintada o tratada
- Excremento de mascotas
- Troncos grandes de árbol
- Vidrio, metal o plástico
- Basura del hogar

What is SB 1383?



SB 1383 went into effect on January 1, 2022.

In 2016, Senate Bill 1383 was signed into law to combat climate change and reduce landfill methane emissions. Methane is a climate super pollutant — as much as 84 times more potent than carbon dioxide. Organics like food scraps, yard trimmings, paper and cardboard currently make up 50% of what Californians dump into landfills.

SB 1383 established the following statewide targets:

75%

Reduction of organic waste disposal in landfills by 2025.

20%

Rescue of currently wasted surplus food by 2025.

What does SB 1383 mean?

In 2022, SB 1383 requires every jurisdiction* to provide organic waste collection services to all residents and businesses.

This law requires that jurisdictions contract with their recycLA Service Provider, Republic Services, to collect organics, including food waste, and process them as a unique and separate material stream. The organics recycling system is not a one-size-fits-all approach, so the programs and solutions for processing the material may vary by jurisdiction.

What is organic waste?

Organic waste includes food, vegetative matter, landscape trimmings, prunings, untreated wood waste, paper products, printing and writing paper, and cardboard.

Will organic waste be composted?

Yes, the organic material will be composted.

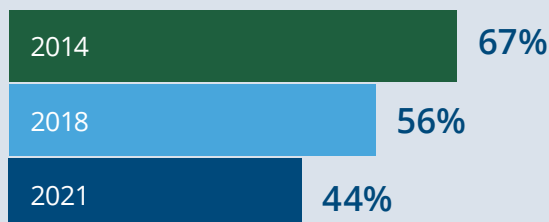
Who is affected?

Everyone. All Californians will need to comply with the law and have an organics recycling program.

What can I do?

Participate in organics recycling services by separating and disposing of your food and yard waste. Reduce waste whenever possible and recover surplus food. Clean paper and cardboard should continue to be recycled in the blue cart or dumpster.

Organics as a percentage of total disposal in California landfills



To learn more about SB 1383, go to:

RepublicServices.com/municipality/los-angeles

recycLA.com

CalRecycle.ca.gov/organics/slcp



Sustainability in Action

*Jurisdiction means a city, county or special district that provides solid waste collection services.

Food Rescue Under SB 1383

4+ million tons

Food waste thrown away each year in California

1 in 5

Californians are food insecure

1,600

Hungry people fed by each ton of edible food

SB 1383 established a statewide target to rescue 20% of currently wasted edible food by 2025. While food recovery and donation should be a goal for all Californians, certain businesses must comply with specific requirements.

Donate: What tier are you?

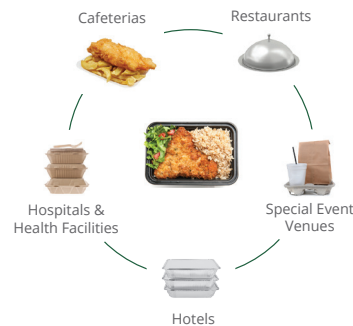
Tier 1

Businesses that donate mostly fresh and shelf-stable foods. These include:



Tier 2

Businesses that donate mostly prepared foods. These include:



Who is responsible for food rescue?

Food-generating businesses are required to recover the maximum amount of their surplus, edible food that would otherwise go to landfills. SB 1383 places mandated food donors into two tiers. Tier 1 food distributors, wholesale food vendors, food service providers and supermarkets, which have excess produce, fresh grocery items and shelf-stable food, are required to comply now. Tier 2 businesses, which typically have more prepared food to donate, will need to comply by January 1, 2024. Many food recovery organizations serve the City of Los Angeles and are available to partner with businesses that have surplus food. To learn more about these organizations, please contact the LASAN Customer Care Center at **800.773.2489** to be put in touch with a Zero Waste Representative.

What is required of food-generating businesses?

Affected businesses must have **written agreements** with

food recovery organizations or services and maintain food donation records. Eligible food recovery organizations include food banks, food pantries, soup kitchens, for-profit food recovery services and other non-profits that distribute food to people in need. Food may be donated, or businesses may pay for recovery services.

Will my business be liable for donated food?

Under the federal Bill Emerson Good Samaritan Food Donation Act, the California Good Samaritan Food Donation Act, and California codes, food-generating businesses that donate any food to a nonprofit charitable organization for human consumption are not liable for any damage or injury resulting from that consumption of the donated food, unless the injury resulted from negligence or a willful act. The Los Angeles County Department of Public Health provides resources on safe and responsible food donation at **[PublicHealth.LACounty.gov/eh/LACFRI](https://publichealth.lacounty.gov/eh/LACFRI)**.

AMERICANS WITH DISABILITIES NOTICE As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodation to ensure equal access to its programs, services and activities.



IT'S A GOOD TIME TO RECYCLE!



WHAT GOES IN YOUR BLUE BIN?

Here's your quick guide for common mixed-recyclable items:



PLASTICS



PET

Commonly used in soda and water bottles



HDPE

Laundry soap, lotion & shampoo bottles, milk jugs



POLYPROPYLENE

Retail food containers, such as yogurt, butter, margarine



Ensure that all items are clean and fully emptied **BEFORE** placing them in your bin!

GLASS

Bottles, jars



METAL

Aluminum foil/ trays/ cans, tin, aerosol & paint cans



PAPER

Shredded paper, flyers, newspapers/ magazines, cartons, cardboard boxes



ORGANIC WASTE

These items go into the **GREEN** bin.



Food Waste - fruits & vegetables
Green Waste - yard waste & flowers
Coffee grounds & filters

Pizza boxes
Dirty paper plates & cups*
Food-soiled paper*

**Must be 100% fiber-based.
NO materials with petroleum based plastic, wax, or bio-plastic coating, liner, or laminate.*



TRASH IT!

These items are considered contaminants and go into the **BLACK** bin.

Film Plastics/ Plastic bags
Disposable Coffee Cups
Hoses

Candy/ Snack Wrappers
Diapers
Animal Waste

Padded or Tyvek envelopes
Cloth/ Fabric
Crockery

Foam take out containers
Treated Wood



recycla.com
1-800-773-2489

As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and upon request will provide reasonable accommodation to ensure equal access to its programs, services and activities.



NOTES



REPUBLIC
SERVICES

