

Fresno City

Commercial/Multifamily Newsletter

Do you have an organic container?

Senate Bill 1383 is in full effect. Everyone (residents, multi-family properties and complexes, businesses and public agencies) are to be in compliance of these services. You can visit our website for more information on SB 1383. Unless there is an organic waiver that has been approved by the City of Fresno, please take a look at your property for the green lid carts and/or green metal dumpsters. If you are missing one or would like to make some changes to your account, please contact our Customer Service department at **559.275.1551**.

Container Types:



CARTS



DUMPSTERS

Service Guidelines

- Place carts at the curb or outside of enclosures on your scheduled service day.
- Need service inside a closed enclosure? This is available for an additional fee to ensure access.

Missing Cart?

- First, check around your property to see if it was moved or stored elsewhere.
- Still missing? Call Republic Services Customer Service at **559.275.1551** to schedule a replacement delivery.

If your organics cart continues to go missing, we recommend upgrading to a 1-yard organic metal dumpster for improved durability and security.

After the first free replacement:

1. File a police report for the missing cart.
2. Call Republic Services Customer Service at **559.275.1551** and provide the police report case number to schedule a new delivery.

Helpful Tips

- You can mix yard waste (leaves, grass, small branches) with food scraps in your organics container.
- Pro tip: add pine shavings to help absorb moisture and reduce odors naturally.



Do you need more guidance?

Need assistance on where to place your items? Do you need your employees to be educated? Do you want us to set up a quick presentation for your tenants? Are there questions and concerns? Please do not hesitate to contact our Sustainability Advisor team. We can provide guides, examples and treats.

We partake in community events!

We are always open to having an education booth at your community event. We provide education guides on recycling material. Please reach out to our Sustainability Team.

Sustainability Team:

Contact us for education guidance and any events you would like us to join.

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Seeing overage and contamination fees on your bill?

Here are some ways to avoid that:

- **Overages** – flatten your boxes. Be the sure lid closes fully.
- **Contamination** – do not bag your organics or recycling. (Compostable bags are not accepted currently).

Organics Container

Acceptable items: grass, leaves, branches, flowers, food waste, table food scraps and food-soiled paper products. Paper brown bags without wax, film or ink can be used with food waste



Not acceptable: plastic bags, plastic wrap (including certified compostable items), recyclables (including clean cardboard), raw meat, construction waste, pet waste, trash, fat, oil, grease and hazardous waste

Recycling Container

Acceptable items: plastic containers (#1-7), metal cans, cardboard, glass bottles and jars. Empty, clean and dry.



Not acceptable: flexible plastics, fabric, shoes, construction waste, hazardous waste, polystyrene foam and organic waste

Multifamily Properties Only: FREE Bulk Item Pickup

Authorized account holders may visit our website RepublicServices.com/municipality/fresno-ca to request your FREE bulk item pickup service.



Holiday Schedule

We observe the following holidays: New Year's Day, Thanksgiving Day and Christmas Day. Please note, if your service falls on one of these days, your service will be delayed by one day. If the holiday falls on a Saturday or Sunday, there will be no delay of service.



Scan the QR code
to learn more.

