



# City of Fairfield

## 2025 Residential Customer Service Guide



Sustainability in Action

# Residential Carts & Sizes



## Cart Sizes

Residential customers are provided with three collection carts:



**TRASH**



**RECYCLING**



**ORGANICS**

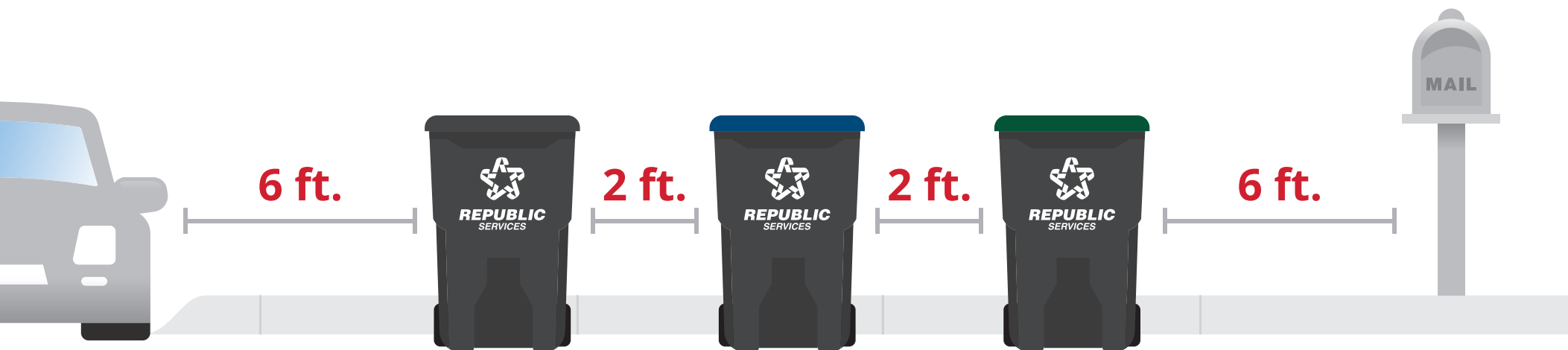
- ▶ Trash carts are available in sizes 35, 65 or 95 gallons.
- ▶ Recycling carts are 65 gallons only.
- ▶ Organics carts are available in 65 or 95 gallons.

To request an additional cart, or if you would like to change the size of your cart, please contact Republic Services at **707.437.8900**.

## Cart Placement and Collection Day Guidelines

All carts are serviced weekly on your designated service day. To view your collection calendar, visit [RepublicServices.com/municipality/fairfield-ca](https://RepublicServices.com/municipality/fairfield-ca).

- ▶ Carts should be placed at the curb with the lid openings facing the street.
- ▶ Make sure lids are closed.
- ▶ Overloaded carts may not be serviced.
- ▶ Place carts out by 6 a.m. on your scheduled service day.
- ▶ Remove empty carts from the curb by 10 p.m. on your service day.
- ▶ Place carts at least 2 feet apart from each other, and leave 6 feet of space between your cart and any other objects at the curb.



## Acceptable Items *(keep all recyclables empty, clean and dry)*



### PAPER AND CARDBOARD

Recycle envelopes, office paper, newspaper, magazines, junk mail, catalogs, paperback books, phone books, brochures, greeting cards and file folders.



### METAL CANS

Recycle all food and beverage metal cans: steel, tin, bimetal and aluminum.



### PLASTICS

Recycle plastics #1 through #7. Look on the bottom of the containers for a number inside the recycling arrows. Caps and lids are OK.



### GLASS

Recycle clear and colored glass.

## CRV Buyback Center

Republic Services Buyback Center accepts all California Redemption Value (CRV) beverage containers, including #1 through #7 plastic containers, glass, aluminum containers and tin. The center also accepts cardboard, mixed paper, newspaper and phone books. No packing paper accepted. The facility is located at 2901 Industrial Court, Fairfield, Monday – Friday, 8 a.m. – 4 p.m. (closed 11:45 a.m. – 1 p.m.)

## Extra Cardboard

Extra cardboard boxes, big or small, can be dropped off at the CRV Buyback Center facility at 2901 Industrial Court, Fairfield, Monday – Friday, 8 a.m. – 4 p.m.



## Unacceptable Items

- |                        |                      |               |
|------------------------|----------------------|---------------|
| ✗ Plastic bags or film | ✗ Construction waste | ✗ Food waste  |
| ✗ Polystyrene foam     | ✗ Tools              | ✗ Electronics |
| ✗ Clothing and shoes   | ✗ Hazardous waste    | ✗ Batteries   |
| ✗ Yard waste           | ✗ Toys               |               |
| ✗ Greasy pizza boxes   | ✗ Soiled paper       |               |



**Don't bag it!**  
*Never put  
recyclables in  
containers or bags!*



## Acceptable Items



### FOOD WASTE

All prepared, cooked and spoiled foods, bread, coffee grounds, dairy products, cheese, eggshells and eggs, fruits and vegetables (pits and shells), meat and bones, rice, beans, grains and pasta, tea bags, loose leaf tea and seafood, including shellfish



### FOOD-SOILED PAPER

Greasy pizza boxes and paper bags, napkins and kitchen paper towels, paper take-out boxes and containers, waxed paper and butcher paper, coffee filters, kitchen-soiled paper, paper egg cartons, paper cups and plates



### YARD WASTE

Branches, stems and other plant debris not to exceed 13 inches, holiday greenery not to exceed 18 inches, flowers and floral trimmings, leaves, grass, natural cork, sawdust, chopsticks and toothpicks



## Unacceptable Items

- |                        |                        |                        |                       |                            |                                   |
|------------------------|------------------------|------------------------|-----------------------|----------------------------|-----------------------------------|
| ✗ Beverage containers  | ✗ Foil-lined food wrap | ✗ Recyclable materials | ✗ Dirt, rocks or sand | ✗ Burnt material           | ✗ Painted or treated wood         |
| ✗ Plastic bags or film | ✗ Glass                | ✗ Liquids              | ✗ Pet waste           | ✗ Ash                      | ✗ Wood from construction projects |
| ✗ Polystyrene foam     | ✗ Metal                | ✗ Shredded paper       | ✗ Dead animals        | ✗ Hazardous waste          |                                   |
| ✗ Plastic utensils     | ✗ Aluminum foil        | ✗ Manure               | ✗ Bamboo              | ✗ Wood (coated or painted) |                                   |
|                        |                        |                        | ✗ Lawn sod            |                            |                                   |

## How to Use Your Kitchen Pail

Using Your Food Waste Pail Is as Easy as 1, 2, 3!

**STEP 1:** Place your kitchen food waste pail in a convenient area where food waste is generated.

**STEP 2:** Place your food scraps and food-soiled paper directly into your kitchen pail.

**STEP 3:** Empty the contents of your food waste pail into your outdoor organics cart.



## Compostable Bags

Line your kitchen pail with a paper bag, newspaper, or paper towels to help keep your food waste pail clean. Alternatively, line your food waste pail with compostable bags that are certified by the Biodegradable Products Institute (BPI).



## Acceptable Items



**CERAMICS**



**TOYS**



**POLYSTYRENE  
FOAM**



**PLASTIC  
FILM**



**PLASTIC  
BAGS**



**PLASTIC  
UTENSILS**



**DIAPERS**



**PET WASTE**



## Unacceptable Items

- ✗ Recyclables
- ✗ Cooking oil
- ✗ Motor oil
- ✗ Yard waste
- ✗ Food waste
- ✗ Soiled paper
- ✗ Electronics
- ✗ Batteries
- ✗ Clothing
- ✗ Carpet
- ✗ Construction waste
- ✗ Medical waste
- ✗ Hazardous waste



## Free Bulk Waste Collection

Each household is entitled to two free bulk waste pickups per year (January to December 2025). Each pickup can include: 1) up to 3 cubic yards of waste material, and 2) two bulk waste items (sofa, mattress, large appliance). Call Republic Services for more information and to schedule a pickup. Items must be placed at the curb for collection before 6 a.m. Bulk waste may be serviced by different trucks, depending on the materials you are disposing. There is a charge for Freon® removal and for computer monitors and CRTs (cathode ray tubes).

## Landfill Coupon: 1 Free Trip

Each household receives 1 free landfill coupon annually. Each coupon is good for 1 free trip to Potrero Hills Landfill for disposal of up to 2 cubic yards of waste and 1 bulk waste item. Landfill coupons are mailed to households in January and are valid through December 31.



# Household Hazardous Waste & Universal Waste



The household hazardous waste (HHW) collection facility is open the second and fourth Saturday each month from January to October, the first and second Saturday in November and December, and the following Thursdays in 2025: January 30, April 24, July 31 and October 30. Drop-off is by appointment only and free to Fairfield residents. Proof of residency is required. For information and registration assistance, call the HHW hotline at **707.437.8971**.

Acceptable HHW Items	
Paint	Oil and latex paints, stains, varnishes, solvents, thinners and adhesives
Automotive items	Motor oil, oil filters, contaminated motor oil, antifreeze, gasoline and batteries
Chemicals	<b>Household:</b> oven cleaners, drain cleaners, bleach, sprays, waxes and polishes <b>Garden:</b> pesticides, herbicides, fertilizers, ant trap poison and gopher bait <b>Other:</b> pool chemicals, photographic chemicals, flammable liquids/gases, aerosol cans, roofing tar and roofing products
Fluorescent lights	Tubes, bulbs and other mercury-containing lamps
Batteries	AA, AAA, C and D cell and button batteries
Mercury gauges	Barometers, manometers and old thermostats
Needles	Must be placed in a clear, rigid-enclosed container with the lid taped closed to prevent spilling

*Restrictions: No single containers larger than 5 gallons are accepted.  
Maximum allowable quantity of 15 gallons or 125 pounds per trip.*

## BOPA Facility

The batteries, oil (motor and cooking), paint (latex) and antifreeze (BOPA) collection facility, at 2901 Industrial Court, Fairfield, is open 8 a.m. to 4 p.m., Monday – Friday (closed 11:45 a.m. – 1 p.m.).

**Restrictions:** Maximum quantities allowed are 5 gallons latex paint, 5 gallons motor oil, 3 pounds household batteries and 3 car batteries per resident per month. Oil and antifreeze must be in a sealed clear container. Proof of residency is required.

## Used Motor Oil & Filter Curbside Collection

Used motor oil and oil filters are picked up curbside free in special jugs and bags. Place jugs and bagged filters next to your recycling cart. Do not place in cart. To request jugs and bags, call Customer Service at **707.437.8900**. No other containers will be accepted. We will replace the full jug with a clean one.

## City of Fairfield Battery Drop-Off Program

Fairfield residents can drop off batteries at the following locations:

- 📍 Fairfield Civic Center Library
- 📍 City Hall Fairfield
- 📍 Fairfield Cordelia Library
- 📍 Adult Recreation Center

Please ask the front desk or look for a designated box in the lobby.

## Electronic Waste Collection

State law bans electronics in waste. Electronic waste must be taken to a licensed facility. Republic Services accepts small appliances and small electronics from Fairfield residents. Electronics weight limit is 60 lbs. Customers can bring up to 5 electronic . Proof of residency is required. All batteries must be removed from electronic devices. The facility is located at 2901 Industrial Court, Fairfield, and is open 8 a.m. to 4 p.m. (closed 11:45 a.m. – 1 p.m.), Monday – Friday. For more information, call **707.437.8900**.



# Extra Services Available in Fairfield



## Free Compost Events

Free compost is available to Fairfield residents at biannual compost giveaway events. These events will be held on April 12 and September 13, from 9 am – 2 pm or until supplies last. No trailers are permitted. Events are held at Dunnell Nature Park and Education Center, located at 3351 Hillridge Dr. For more information, contact the City of Fairfield.

## After-Christmas Special

On the first regularly scheduled pickup after Christmas Day, each household may put 2 extra waste bags next to the waste cart. This is for only that day. Call **707.437.8900** to request this service.

## Wheel-Out Service

Republic Services provides free wheel-out service to eligible residents who are physically unable to move the carts as verified by a medical certificate. The resident will need to annually sign a sworn statement starting that they live in a home with no one else capable of wheeling the cart to the curb.

## Free Extra Waste Pickup

Each household is entitled to 1 extra waste pickup per year. You must use the waste cart size assigned to the household. The extra service must be requested by phone.

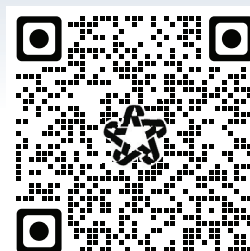
## Mattress Recycling

Fairfield residents can bring their old mattress or box spring to the Wilkerson Company, at 1064 Horizon Drive, Suite 1, to be recycled for free. For more information, contact the Wilkerson Company at **707.399.6970** or visit **[thewilkersonco.com/used-mattress-pick-up-and-recycling](http://thewilkersonco.com/used-mattress-pick-up-and-recycling)**.

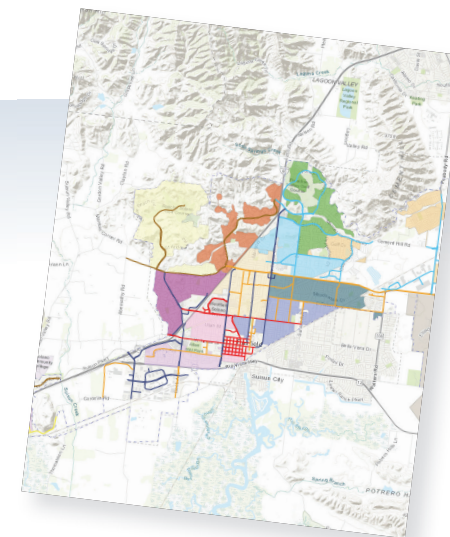


## Street Sweeping

Republic Services provides street sweeping services for the City of Fairfield. Please visit the city website at **[Fairfield.ca.gov/recycling](http://Fairfield.ca.gov/recycling)** for details about your street sweeping day. Report abandoned vehicles and other objects in the street that could interfere with the street sweeper. Call the Fairfield Traffic Bureau at **707.428.7646** or report it online at **[Fairfield.ca.gov/code](http://Fairfield.ca.gov/code)** or on the MyFairfieldCA app.



**Scan this QR  
code to find  
your street  
sweeping  
schedule!**



# Billing Information

You will receive your bill from Republic Services and will be billed every other month at the beginning of the month (i.e. March bill will include February and March services).

## Payment Options

Customers have four ways to pay their bill:

1. Online at **RepublicServices.com** or call **707.437.8900** to set up auto bill pay.
2. By phone, toll-free at **877.692.9729**.
3. By mail, via the envelope in your bill.
4. In person at the Republic Services office at 2901 Industrial Court, Fairfield, 8 a.m. to 5 p.m., Monday through Friday.

## Lifeline Rate

For qualifying low-income households, there is a 15% reduction of standard service rates.

## Contamination Monitoring

It is important that you do not contaminate your recycling and/or organics cart. If there is contamination in your recyclables and/or organics cart, you will receive a notification tag on your cart and may be charged a contamination fee. The City of Fairfield is mandated to conduct regular route reviews and randomly inspect recycling, trash and organics carts to monitor for contamination and participation in the recycling and organics program. The City will also provide outreach and education to residents who place the wrong materials in their carts.

## Holiday Schedule

Republic Services observes Thanksgiving Day, Christmas Day and New Year's Day. If your regular service day falls on or after a holiday, service will be delayed one day. Residents who are usually serviced on Friday will be serviced on Saturday.

# Resources & Contacts

## Republic Services

2901 Industrial Court, Fairfield, CA 94533

Mon. – Fri., 8 a.m. – 5 p.m. | **707.437.8900**

**RepublicServices.com/municipality/fairfield-ca**

## Potrero Hills Landfill

3675 Potrero Hills Lane, Suisun City, CA 94585

Mon. – Sat., 9 a.m. – 1 p.m. | **707.432.4628**

**WasteConnections.com/potrero-hills-landfill**

## City of Fairfield – Public Works Department

1000 Webster Street, Fairfield, CA 94533

Mon. – Fri., 7:30 a.m. – 5:30 p.m. | **707.428.7528**

City Hall is closed the first and third Friday of each month

**Fairfield.ca.gov/recycling**

