# Recycling, Organics and Waste Solutions

**Republic Services** offers cart and/or dumpster service to fit the needs of your multifamily property.

## **Solid Waste Collection**

Republic Services offers a variety of containers for solid waste.

## **Recycling Collection**

Recycling is required for all multifamily customers.

# **Organic Materials Collection**

All multifamily properties are required to recycle organic materials under the requirements outlined in Senate Bill 1383.



# Easily manage your account online, from anywhere, anytime.

You don't have to get on the phone to contact Customer Service. Use the Republic Services app to schedule a special pickup or report a missed pickup. You can request repairs or graffiti removal from commercial dumpsters. Plus, you can even pay your bill. Visit **RepublicServices**. **com/Account** to access your account or download the app.

# Multifamily Diversion Requirements for Customers

# **DENSELY POPULATED AREAS**

- Meet the minimum diversion service level ratio of 35%. This means at least 35% of the weekly container capacity must be available for recyclables and organic materials.
- Have an adequate number and size of containers for tenants, employees and contractors.
   A minimum of 20 gallons of recycling capacity per unit and 5 gallons of organics capacity per unit are required.

# SPARSELY POPULATED AREAS

- Customers that generate 2 cubic yards per week or more of total recyclable materials, solid waste and organic materials have food waste collection services available through Republic Services.
- To see the type of area you live in, check on the County's website under the Solid Waste Ordinance Update.



## **Technical Assistance**

Republic Services provides technical assistance and support to customize programs and services that best meet your needs, are cost-efficient and ensure compliance with local and state regulations. This includes waste audits and educational materials, presentations and training. With these resources, you will know what goes in which container, the correct size containers you need and if you are in compliance with the requirements for Senate Bill 1383. For resources or technical assistance, email **CustomerServiceSD@RepublicServices. com.** 

## Placing Containers for Collection DUMPSTERS/BINS/ROLL-OFFS

Do not block access for the driver. If the dumpster is inside a dedicated room or enclosure, allow access for the driver, or have a dedicated person on-site move the dumpster to an accessible location for the driver.

## CARTS

- Face carts toward the street with wheels against the curb or gutter the night before or by 7 a.m. on your scheduled service day.
- Allow at least 3 feet between carts and 6 feet between carts and other objects.
- Make sure lids are securely shut.

# Holidays

Republic Services observes the following holidays:

- New Year's Day
  Labor Day
- Memorial Day
  Thanksgiving Day
- Independence Day Christmas Day

If your service day falls on or after one of these holidays, it will be delayed by one day. For all other holidays, your service day will remain the same.



# County of San Diego Multifamily Customer Service Guide

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# **Avoid Contamination** and Overages

### Keep containers free of contamination, and make sure lids close.

### Did you know trash can contaminate your recycling or organics?

By eliminating materials that don't belong, you help ensure recyclables and organic materials are properly handled and processed. If a recycling load contains trash or non-recyclables, the load may no longer be recycled. Similarly, trash or recycling in organics containers may lead to the load being disposed of as trash. Even trash can become contaminated if hazardous materials are placed inside the container.

Is there a fee for contamination?

Contaminated bins may incur contamination fees.

### Is there a fee for overloaded containers?

Yes, there is a charge per occurrence. Ensuring you have correct service levels is more cost-effective than overloading a smaller container or not having the correct frequency of service.

### What is an overloaded container?

Typically, if the lids do not sit flat on the container, it is considered overloaded. Overloaded containers happen when more material is loaded in the container than it can handle.

### Why is an overloaded container an issue?

Overloaded containers often result in materials not making their way into the truck upon tipping. Materials on the top of the container will often end up on the ground.

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### **HOW TO AVOID OVERLOADS**

- Ensure you have the right service for your needs.
- Increase diversion methods.
- Ask your local team for a waste audit to "rightsize" your services.
- Locking devices are available for dumpster service, for a fee.

# **Organics**

YES

Flowers

Leaves

Weeds

Bones

Grass cuttings

Small tree and

✓ Coffee grounds

Dairy products

Small branches

Fruit and vegetables

Bread and grains

Household plants

and filters

✓ Wood chips

and twigs

Eggs

✓ Cheese

Pastries

✓ Food-soiled

paper towels

✓ Yard waste

brush trimmings

# Recycling

- ✓ Plastic utensils
- Packing peanuts
- ✓ Juice pouches
- Chip bags
- Plastic food trays
- or containers

- Other trash









🔀 NO

× Manure

× Recyclables × Plastic bags × Plastics of 🗙 Soil any kind × Treated or painted wood × Pet waste × Raw meat

REPUBLIC

SERVICES

× Styrofoam<sup>™</sup>

× Fat, oil,

grease

🙁 NO

× Plastic bags × Food waste × Yard waste × Light bulbs × Ceramics or dishes





- - × Polystyrene foam × Hazardous waste × Batteries



pizza boxes × Pots or pans

🗙 NO materials × Fluorescent × Tires

× Medical sharps × Used motor oil and filters

















- Snack wrappers

Broken dishware

- ✓ Diapers
- Pet waste
- Plastic bags

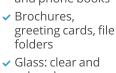












YES

Plastic containers

Metals: steel.

aluminum

office paper

magazines

colored Cardboard

× Electronics × Clothing

bulbs













