

## Recycling, Organics and Waste Solutions

Republic Services offers cart and/or dumpster service to fit the needs of your multifamily property.

### Solid Waste Collection

Republic Services offers a variety of containers for solid waste.

### Recycling Collection

Recycling is required for all multifamily customers.

### Organic Materials Collection

All multifamily properties are required to recycle organic materials under the requirements outlined in Senate Bill 1383.



### Easily manage your account online, from anywhere, anytime.

You don't have to get on the phone to contact Customer Service. Use the Republic Services app to schedule a special pickup or report a missed pickup. You can request repairs or graffiti removal from commercial dumpsters. Plus, you can even pay your bill. Visit [RepublicServices.com/Account](https://www.republicservices.com/Account) to access your account or download the app.

## Multifamily Diversion Requirements for Customers

### DENSELY POPULATED AREAS

► **Meet the minimum diversion service level ratio of 35%.**

This means at least 35% of the weekly container capacity must be available for recyclables and organic materials.

► Have an adequate number and size of containers for tenants, employees and contractors.

**A minimum of 20 gallons of recycling capacity per unit and 5 gallons of organics capacity per unit are required.**

### SPARSELY POPULATED AREAS

► Customers that generate 2 cubic yards per week or more of total recyclable materials, solid waste and organic materials have food waste collection services available through Republic Services.

► To see the type of area you live in, check on the County's website under the Solid Waste Ordinance Update.



## Technical Assistance

Republic Services provides technical assistance and support to customize programs and services that best meet your needs, are cost-efficient and ensure compliance with local and state regulations. This includes waste audits and educational materials, presentations and training. With these resources, you will know what goes in which container, the correct size containers you need and if you are in compliance with the requirements for Senate Bill 1383. For resources or technical assistance, email [CustomerServiceSD@RepublicServices.com](mailto:CustomerServiceSD@RepublicServices.com).

### Placing Containers for Collection DUMPSTERS/BINS/ROLL-OFFS

Do not block access for the driver. If the dumpster is inside a dedicated room or enclosure, allow access for the driver, or have a dedicated person on-site move the dumpster to an accessible location for the driver.

### CARTS

- Face carts toward the street with wheels against the curb or gutter the night before or by 7 a.m. on your scheduled service day.
- Allow at least 3 feet between carts and 6 feet between carts and other objects.
- Make sure lids are securely shut.

### Holidays

Republic Services observes the following holidays:

- |                    |                    |
|--------------------|--------------------|
| ► New Year's Day   | ► Labor Day        |
| ► Memorial Day     | ► Thanksgiving Day |
| ► Independence Day | ► Christmas Day    |

If your service day falls on or after one of these holidays, it will be delayed by one day. For all other holidays, your service day will remain the same.



# County of San Diego Multifamily Customer Service Guide

8364 Clairemont Mesa Blvd.  
San Diego, CA 92111

**619.421.9400**  
**[RepublicServices.com/](https://www.republicservices.com/SanDiegoRegion)**  
**[SanDiegoRegion](https://www.republicservices.com/SanDiegoRegion)**



# Avoid Contamination and Overages

Keep containers free of contamination, and make sure lids close.

## Did you know trash can contaminate your recycling or organics?

By eliminating materials that don't belong, you help ensure recyclables and organic materials are properly handled and processed. If a recycling load contains trash or non-recyclables, the load may no longer be recycled. Similarly, trash or recycling in organics containers may lead to the load being disposed of as trash. Even trash can become contaminated if hazardous materials are placed inside the container.

## Is there a fee for contamination?

Contaminated bins may incur contamination fees.

## Is there a fee for overloaded containers?

Yes, there is a charge per occurrence. Ensuring you have correct service levels is more cost-effective than overloading a smaller container or not having the correct frequency of service.

## What is an overloaded container?

Typically, if the lids do not sit flat on the container, it is considered overloaded. Overloaded containers happen when more material is loaded in the container than it can handle.

## Why is an overloaded container an issue?

Overloaded containers often result in materials not making their way into the truck upon tipping. Materials on the top of the container will often end up on the ground.

## Is there a fee for overloaded containers?

Yes, there is a charge per occurrence. Ensuring you have correct service levels is more cost-effective than overloading a smaller container or not having the correct frequency of service.

## HOW TO AVOID OVERLOADS

- ▶ Ensure you have the right service for your needs.
- ▶ Increase diversion methods.
- ▶ Ask your local team for a waste audit to "right-size" your services.
- ▶ Locking devices are available for dumpster service, for a fee.

# Organics

## ✓ YES

- ✓ Flowers
- ✓ Grass cuttings
- ✓ Leaves
- ✓ Weeds
- ✓ Small tree and brush trimmings
- ✓ Yard waste
- ✓ Bones
- ✓ Coffee grounds and filters
- ✓ Dairy products
- ✓ Household plants
- ✓ Wood chips
- ✓ Small branches and twigs
- ✓ Eggs
- ✓ Fruit and vegetables
- ✓ Bread and grains
- ✓ Cheese
- ✓ Pastries
- ✓ Food-soiled paper towels



## ✗ NO

- |                           |                        |                    |
|---------------------------|------------------------|--------------------|
| ✗ Plastic bags            | ✗ Recyclables          | ✗ Styrofoam™       |
| ✗ Soil                    | ✗ Plastics of any kind | ✗ Fat, oil, grease |
| ✗ Treated or painted wood | ✗ Pet waste            |                    |
| ✗ Manure                  | ✗ Raw meat             |                    |

# Recycling

## ✓ YES

- ✓ Plastic containers
- ✓ Metals: steel, tin, bi-metal and aluminum
- ✓ Envelopes and office paper
- ✓ Newspaper and magazines
- ✓ Junk mail and catalogs
- ✓ Paperback books and phone books
- ✓ Brochures, greeting cards, file folders
- ✓ Glass: clear and colored
- ✓ Cardboard



## ✗ NO

- |                      |                    |                      |
|----------------------|--------------------|----------------------|
| ✗ Plastic bags       | ✗ Electronics      | ✗ Garden hoses       |
| ✗ Food waste         | ✗ Clothing         | ✗ Construction waste |
| ✗ Yard waste         | ✗ Polystyrene foam | ✗ Greasy pizza boxes |
| ✗ Light bulbs        | ✗ Hazardous waste  | ✗ Pots or pans       |
| ✗ Ceramics or dishes | ✗ Batteries        |                      |

# Landfill

## ✓ YES

- ✓ Plastic utensils
- ✓ Packing peanuts
- ✓ Juice pouches
- ✓ Chip bags
- ✓ Snack wrappers
- ✓ Broken dishware
- ✓ Plastic food trays or containers
- ✓ Diapers
- ✓ Pet waste
- ✓ Plastic bags
- ✓ Other trash



## ✗ NO

- |                          |                    |                              |
|--------------------------|--------------------|------------------------------|
| ✗ Batteries              | ✗ Electronic waste | ✗ Medical sharps             |
| ✗ Construction materials | ✗ Hazardous waste  | ✗ Used motor oil and filters |
| ✗ Hot ashes              | ✗ Medicines        |                              |
| ✗ Fluorescent bulbs      | ✗ Tires            |                              |