Empty, Clean, and Dry Recycling



Empty. Remove any remaining food or liquid.

Clean. Wipe or lightly rinse the item.

Dry. Shake out excess moisture or air dry.

Household Hazardous Waste

It is illegal to throw hazardous waste in ANY of your carts. Take paint, pesticides, solvents, personal care products, and other household chemicals FREE OF CHARGE to Central San's Household Hazardous Waste facility at 4797 Imhoff Place in Martinez. For more info, go to centralsan.org/hhw or call 800.646.1431.

Medical Sharps

It is ILLEGAL to dispose of sharps in your carts and bins. California has a FREE mail-back sharps program to request a free mail-back container and service, visit sharpstakebackcalifornia.org.

Garbage Cleanups

Residents may schedule two (2) FREE on call cleanups per year. Cleanups can be used to discard up to two (2) cubic yards (approx. 14 × 32-gallon bags) of extra trash and items that are too big for garbage carts. NO GREEN WASTE ACCEPTED. The material will be tagged and left at the curb. Call Customer Service, 925.685.4711, to schedule an on-call green waste cleanup. For details and cleanup instructions go to RepublicServices.com/ PleasantHillCA.

Bulky Item Pickup

Residents have two (2) large item pickups per year. Call Customer Service to schedule a pickup. Items included are appliances (dishwasher, washer, dryer, stove, refrigerator, hot water heater, freezer, air conditioner, swamp cooler), electronics, furniture/ mattresses, tires.

If you need more items picked up within a year, they can be picked up for a fee.

On-Call Cleanups for Recycling and Green Waste

Extra recycling or green waste? Use this cleanup service! Residents have three (3) FREE on call recycling/green waste cleanups per year. Green waste must be in paper or compostable bags (NO plastic bags). You can also include household batteries and/or compact fluorescent lightbulbs (CFLs) in your recycle cleanup. To schedule a cleanup, call Customer Service. For details and cleanup instructions, go to RepublicServices.com/PleasantHillCA.

How To Reach Us

Questions and/or complaints about your service or bill can be answered by Customer Service. You can:

- Call one of our representatives at 925.685.4711
- Write us at 441 N. Buchanan Circle, Pacheco, CA 94553, Attn: Customer Service Manager; or
- Visit RepublicServices.com/PleasantHillCA to order a container repair, schedule a cleanup, report a missed collection and request other services online.

Payment Options

There are 4 convenient ways to pay your bill:

1. **Online.** Make one-time payments or sign up for auto bill-pay with your credit card or bank account by visiting RepublicServices.com/account/login. You may also call (925) 685-4711 to set up your auto bill-pay account.
2. **By mail,** using the envelope provided with your bill.
3. **By phone** with American Express, Discover, MasterCard or Visa. Checks are not accepted over the telephone.
4. **In person** at Republic Services's office at 441 N. Buchanan Circle, Pacheco, CA 94553.

Senior Discount

A senior discount is available for residents who are at least 62 years of age and meet a total annual household income limit. Visit RepublicServices.com/PleasantHillCA for requirements and to download an application, or call customer service to request a form by mail.

Street Sweeping

Find out when your street is swept by visiting RepublicServices.com/PleasantHillCA or PleasantHillCA.org/streetsweeping or by scanning the QR code.

Going on Vacation?

Please schedule vacation holds in advance: Minimum 2 weeks per hold. Maximum 4 hold per year. Call Customer Service for additional information.

Cart Setout Instructions

Place carts out by 6:00am or the night before your collection day. Set carts next to the curb and at least 3 feet away from other carts and vehicles. Cart weight limit is 150 lbs. Cart lids should be completely closed. You may be charged for extra overflowing material.



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441 N. Buchanan Circle, Pacheco, CA 94553
925.685.4711 | RepublicServices.com/PleasantHillCA

Escanee este Código QR para traducción al español

REPUBLIC SERVICES

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2026 | PF974

Pleasant Hill

Residential Service Guide

REPUBLIC SERVICES

Sustainability in Action

CITY OF PLEASANT HILL

Landfill



- No Food
- No Paper
- No Green Waste
- No Recyclable Material
- No Hazardous Waste



Recycle



Empty, Clean, and Dry with **no bags**

- No Liquids
- No Textiles
- No Carpet
- No Food
- No Green Waste
- No Hazardous Waste
- No Styrofoam®

Recyclables should be loose *(no bags).*
A second recycle cart is available at no charge. Call Customer Service to request one.



Compost



BAGS: Compostable BPI (meets ASTM 6400 Standard); Paper Bags; No Bags

- No Metal
- No Glass
- No Plastic
- No Hazardous Waste
- No Compostable Utensils Or Cups
- No Pet Waste

Organics should be loose *(no bags)* or in compostable or paper bags only. No plastic bags.
A second green cart is available for no charge. Call Customer Service to request one.





Senate Bill 1383: Composting organics is now the law!

SB 1383 is a statewide effort to reduce emissions of short-lived pollutants by reducing organics waste disposal to 75% by 2025. One of the provisions of the law requires auditing of residential garbage, recycle and organics carts. So it's important for the proper sorting of material into each cart.

Residents must:

- Subscribe and participate in your curbside organics program
- Properly sort your organics into the GREEN cart
- NOT put organics in your trash cart
- NOT put organics in your on-call trash or citywide cleanup; use your on-call organics cleanups

Want more information?

Go to CalRecycle.ca.gov/organics/slcp/faq for Frequently Asked Questions.



Food Scrap Recycling

How do you get your food scraps to your green cart? It's easy. Use a food waste pail. To keep it clean, you can line it with newspaper, a paper bag, or a BPI-Certified Compostable bag (the only type of Compostable plastic we can accept).

If you don't have a pail, contact Customer Service, 925.685.4711, and request one. The pail is FREE!



Important: Compostable plastics such as cold cups and utensils **do not break down** completely in our compost process. These should go in your **garbage cart**.

Service Reminder

Lids must close. Overloaded or contaminated containers may not be serviced, or you may be charged.