

# Residential New Service FAQs

## Why do we have to separate our food waste?

California Senate Bill SB 1383 went into effect January 1, 2022, and requires businesses and residents to separate organic waste into a separate cart, in order to divert that material from the landfill.

## Where do we put our food waste?

Residential customers with BROWN yard waste carts will place ALL organic waste, including food scraps, into this cart.

## What if I don't have a yard waste cart?

If you do not currently have a BROWN yard waste cart and you are a single-family resident, please talk to our customer service team about scheduling a delivery of a BROWN organics cart.

If you live in a multi-family property, HOA or other, and all residents only have a trash and recycling cart, please discuss with your property manager and/or HOA. Republic Services will be working with properties to implement solutions for these types of situations, which may include delivering organic carts for each resident, utilizing shared carts, or applying for an exemption waiver.

## Can we use bags in our yard waste cart?

No plastic bags (or compostable bags) can be used in our Residential Organic program. Residents are welcome to collect food waste in paper bags.

## Can I add an additional Organics cart?

Yes! Customers requesting additional carts may do so at agreed-upon rates by the City and Republic Services.

## Will there be a cost increase?

Yes. The annual cost increase will go into effect July 1, 2022.

## Are my pickup days changing?

No. Please remember to place your carts out for collection by 7 a.m. on your specified collection day.

For additional questions please call Customer Service at **714.238.3300** or email **[OCRecycles@RepublicServices.com](mailto:OCRecycles@RepublicServices.com)**. You can also visit **[RepublicServices.com/municipality/yorba-linda-ca](https://RepublicServices.com/municipality/yorba-linda-ca)**.

