

## Billing

You will receive a quarterly bill from Republic Services® in advance of service being provided. For example, your January 31 bill will cover service for February, March and April.

### Payment Options

Customers have four ways to pay their bill:

1. Online at RepublicServices.com,
2. By phone, toll-free at 877.692.9729 or call 707.437.8900 to set up auto bill-pay.
3. By mail, via the envelope in your bill.
4. In-person at the Republic Services office at 2901 Industrial Court, Fairfield, 8 a.m. - 5 p.m., Monday through Friday.

### Moving Policy: Service Cancellation

If you move, please cancel current service and leave carts at the old address. Even if you are moving within city limits, you must still cancel your service and leave your existing carts at the old address and start new service at your new address.

### Monitoring for Contamination

It is important that you do not contaminate the recycling and green/food waste carts. If there is contamination in your recycling cart or green/food waste cart, you will receive a notification tag on your cart and may be charged a fee for an extra waste pickup.

### Cart Placement

Carts should be placed at the curb with the lid openings facing the street. Lids must be closed.

Overloaded carts may not be serviced.

Place carts out by 6 a.m. on your service day.

Remove empty carts from the curb by 10 p.m. on your service day. Store in a location not visible from any public right-of-way.

Place carts at least two (2) feet apart from each other and leave six (6) feet of space between your cart and any other objects at the curb.



## Extra Services

### Drop-Off Day Program

*This program will be changing in 2022. Please periodically visit RepublicServices.com/locations/california/suisun-city/94585 for updates on the program(s) available to Suisun City residents in 2022.*

### Appliance Event (White Goods) Collection

Republic Services will accept appliances from Suisun City residents with a valid residential waste account on the following Friday and Saturday dates in 2021:

**April 8-9 and 15-16; June 3-4 and 10-11;  
July 29-30; August 5-6;  
September 30-October 1 and October 7-8**

Drop-off location: Republic Services, 2901 Industrial Court, Fairfield. Friday 8 a.m. – 4 p.m. (closed 11:45 a.m. – 1 p.m.) and Saturday 9 a.m. – noon. Proof of Residency is required.

### Landfill Coupons

*This program will be changing in 2022. Please periodically visit RepublicServices.com/locations/california/suisun-city/94585 for updates on the program(s) available to Suisun City residents in 2022.*

### Wheel Out Service

Republic Services will provide free Wheel Out Service to eligible residents who are physically unable to move the carts as verified by a medical certificate. The resident will need to annually sign a sworn statement stating that they live in a residence with no one else capable of moving the carts.

## Extra Services (continued)

### Street Sweeping

Republic Services provides street sweeping services for the City of Suisun City. For more information about street sweeping, contact Sandra Gonzalez at 707.437.8947 or sgonzalez4@republicservices.com. You can find the street sweeping schedule at: [Suisun.com/?s=street+sweeping](https://www.republicservices.com/?s=street+sweeping)

### Electronic Waste Collection

State law bans electronics the in waste stream. Electronic waste (e-waste) must be taken to a licensed facility.

Republic Services accepts small appliances and small electronics from Suisun City residents. Electronic waste weight limit is 60 lbs. Proof of residency is required. All batteries must be removed from electronic devices. The facility is located at 2901 Industrial Court, Fairfield and opens 8 a.m. - 4 p.m. (closed 11:45 a.m. - 1 p.m.) Monday – Friday. For information, call 707.437.8900.

### Main Offices

2901 Industrial Court Fairfield, CA 94533  
Office hours: 8 a.m. - 5 p.m., Monday - Friday  
Customer Service: 707.437.8900  
7 a.m. - 6 p.m., Mon.-Fri. | [RepublicServices.com](https://www.republicservices.com)



## Suisun City 2022 Residential Customer Service Guide





# Recycling

Ensure items are empty, clean and dry.

## Plastics

Recycle plastic containers #1 through #7

## Metal Cans

Recycle all food and beverage metal cans, steel, tin, bi-metal and aluminum

## Cardboard & Paper (Non-Soiled)

Recycle envelopes, office paper, newspaper, magazines, junk mail, catalogs, paperback books, phone books, brochures, greeting cards and file folders

## Glass

Recycle clear and colored glass



**✗ No:** Plastic bags, food waste, yard waste, light bulbs, batteries, ceramics or dishes, electronics, clothing, polystyrene foam, hazardous waste, garden hoses, construction waste, pizza boxes, paper towels, pots or pans

# Organics

## Yard Debris

Flowers, grass cuttings, leaves, weeds, small tree and brush trimming, and yard trimmings

## Food Scraps

Fruit, vegetables, bones, coffee grounds, dairy products, egg shells, fish, meat, grain products and baked goods

## Food-Soiled Paper

Pizza boxes, non-coated paper plates



**✗ No:** Plastic bags, bamboo, dead animals, dirt, rock, sand, lawn sod, manure or pet waste, palm fronds, oleanders, wood (coated or painted), wood from construction projects, recyclable materials, burn material or ash, trash

# Landfill

## Plastic utensils

Packing peanuts  
Juice pouches  
Chip bags  
Snack wrappers  
Broken dishware  
Polystyrene foam

## Food trays or containers

Diapers  
Pet waste  
Plastic bags  
Other trash



**✗ No:** Batteries, construction materials, fluorescent bulbs, electronic waste, hazardous waste, hot ashes, medicines, needles and medical sharps, tires, used motor oil/filters, paint, treated wood, cooking oil and other liquids

# Hazardous Waste

## Household Hazardous Waste Facility

The Household Hazardous Waste (HHW) collection facility is open the 2nd and 4th Saturday each month from January to October and the 1st and 3rd Saturday in November and December.

Drop-off is by appointment only and is free to Suisun City residents. Proof of residency is required.

For information and registration assistance, call the HHW hotline at 707.437.8971.

## Restrictions

No single containers larger than 4 gallons will be accepted. Maximum allowable quantity of 15 gallons or 125 pounds per trip.

## Examples of Materials Accepted

Auto fluids, mercury gauges, batteries, needles, garden products, paint products, household cleaners, other chemicals, fluorescent lights or tubes

## BOPA Facility

The BOPA - batteries, oil (motor and cooking), paint (latex), antifreeze - collection facility, 2901 Industrial Court, Fairfield, is open 8 a.m. - 4 p.m. (closed 11:45 a.m. - 1 p.m.), Monday - Friday and 9 a.m. - 12 p.m. on Saturday.

## Restrictions

Maximum quantity allowed is five (5) gallons latex paint, five (5) gallons motor oil, three (3) pounds household batteries and three (3) car batteries per resident per month. Oil and antifreeze must be in a sealed clear container. Proof of residency is required.

## Used Motor Oil, Filter Curbside Collection

Used motor oil and oil filters are picked up curbside free in special jugs and bags. Place jugs and bagged filters next to your recycling cart. Do not place in recycling cart. To request jugs and bags, call Customer Service at 707.437.8900. No other containers will be accepted. We will replace the full jug with a clean jug for future use.