



# 2014 Fountain Hills Trash & Recycling Service Guide



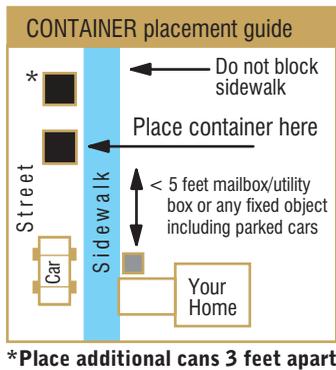
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# Residential Curbside Trash and Recycling Services

## Republic Services Appreciates the Opportunity to Service Your Community

As a resident of Fountain Hills you will receive residential curbside trash and recycling service on the same day in each service area. Your scheduled service days are determined by your service area. Please see the Area Map and the Curbside Trash and Recycling Service Schedule to determine your scheduled days. Please place containers on the street the night prior to collection or by 6:00 am on your assigned collection day. For safe and efficient service, please place the container on the street with the wheels touching the curb. Garbage must be drained of liquids and shall be placed in plastic bags and tied before being placed in Solid Waste Carts.

PLEASE PLACE YOUR CONTAINER IN YOUR REGULAR SPOT WHERE YOU HAVE ALWAYS PUT IT



Safe Service Delivery is Our Goal

- Trash
- Recycle
- Green
- 2x's Week Trash Customers

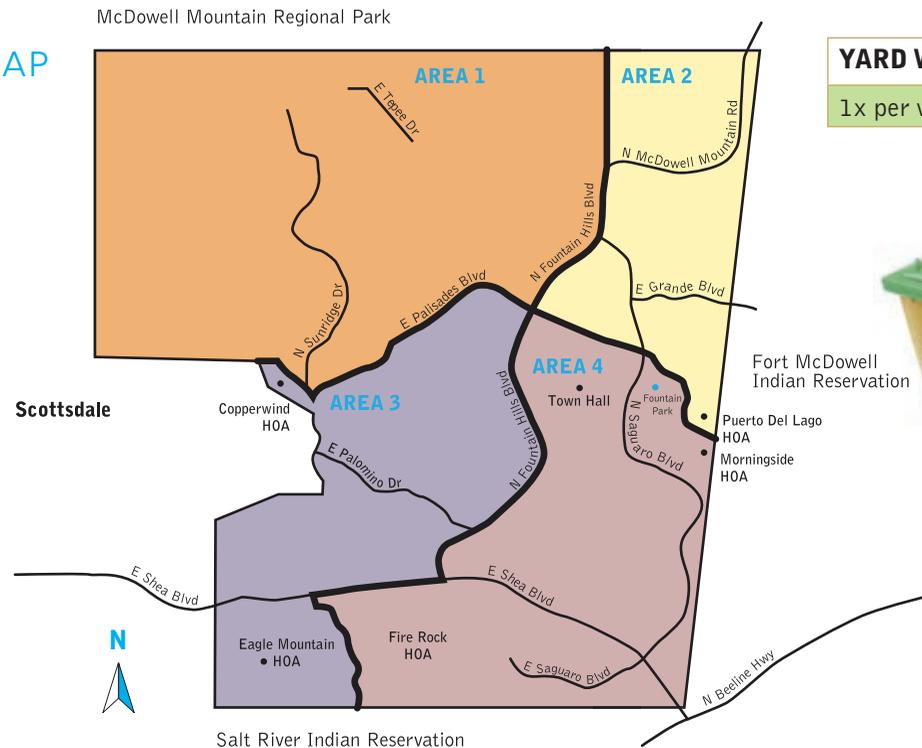
## Curbside Trash and Recycling Service Schedule:

AREA*	MONDAY	TUESDAY	WEDNESDAY	THURSDAY
1	● ● ●		●	
2		● ● ●		●
3	●		● ● ●	
4		●		● ● ●

OPTION#	TRASH (TAN LID)	RECYCLE (BLUE LID)
1	1 x per week	1 x per week
2	1 x per week (2 cans)	1 x per week
3	2 x per week*	1 x per week
4	2 x per week*	0

\*Fountain Hills residents can place their account on vacation hold for up to 6 months, 1 time per year, at no charge.  
 • Please note: your service days will be only one day apart for additional trash service.

YARD WASTE (GREEN LID)	
1x per week	95 gallon only



Tan barrel with blue lid = recyclables

Tan barrel with green lid = green waste

Tan barrel with tan lid = trash



In order to receive service, residents must set up an account by calling **Republic Services** at **602-237-2078** or **800-833-4316** or by visiting our website at **www.phoenix.disposal.com**.

# Residential Bulk Trash

**Bulk trash** is material that cannot be placed into the garbage container such as furniture, some appliances, and large amounts of vegetation. This service is optional and can be scheduled by calling our customer service number. Bulk trash will be collected on an on-call basis for \$50 per pick-up.

Bulk trash must be placed at least five feet from any fixed object such as a utility pole, cable box, mailbox, water meter, parked car, etc.

Your bulk material pile should not exceed **6 ft high x 6 ft wide x 6 ft deep in size.**

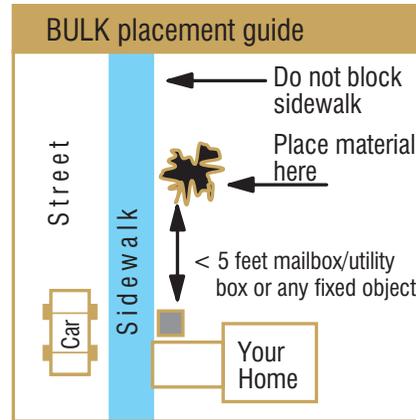
All debris should be neatly **stacked, bagged and/or tied.** You may place debris on a tarp.

Please see diagram for more details



## No thanks!

- Household hazardous waste (paint, chemicals, oil)
- Loose grass, leaves, weeds, twigs, and hedge clippings **that are not bagged or tied**
- Bricks, concrete, dirt, rocks, asphalt, roofing or similar materials
- Construction material in excess of 25 pounds generated by a resident and longer than four feet in length; any construction materials generated by a contractor
- Metal, rebar and fence posts
- Tires, rims, or automobile parts
- Glass such as windows, shower doors, patio doors, mirrors, etc.
- Appliances containing refrigerants



## Good to go!

- Furniture
- Some appliances (Freon must be removed)
- Vegetation less than four feet in length and 12 inches in diameter. Small amounts of vegetation such as grass clippings and leaves should be bagged, tied, and placed in the regular tan trash container



## Green Waste Service

### Green Waste Cart Options

You can now receive green waste service for an additional monthly fee of \$15.00 per cart. This option is only available in the 95 gallon size cart. Green Waste customers will be serviced on the same day as your trash and recycle container. See page 3 for your area's service day.



- Green Waste containers are tan with green lids.
- The lids are marked "Green Waste Only."
- Acceptable items for green waste include leaves, tree branches, untreated/unpainted lumber, grass, plant clippings and palm fronds.
- Green Waste should not be bagged.
- Cut tree branch limbs, trimmings and lumber into 2 foot sections.
- Do not use your Green Waste container for trash, food waste, metal, or concrete.

This option is for those who want their yard and Green Waste recycled and made into mulch or further processed and made into compost. If you choose not to select the Green Waste option, your green waste may still be deposited into your regular trash container.

**"Think, Choose, Live - Safety"**



## Give the world a hand, recycle in the can!

Environmentally conscious individuals can now enjoy the benefits of 1 time per week trash and 1 time per week recycling. Do you currently have 2 time per week trash service? Switching to 1 time per week trash and 1 time per week recycling is an environmentally responsible option that will save you \$5 per month!

## Recycling Containers Collection Guidelines

### DO

- **Rinse** plastic containers, steel and tin cans to remove liquid and food, then dry; this will help avoid attracting flies and other pests.
- **Leave** lids on if they are made of recyclable materials.
- **Break down** or cut up large cardboard boxes before placing in container. This prevents material from wedging inside the container, restricting contents from being disposed.
- **Place** junk mail or loose papers in brown paper bags. This prevents spills.
- **Ensure** recyclables are clean and dry.
- **Please** ensure lid of container is closed before placing out for collection.



### DON'T

- **Stack** items on or near containers.
- **Leave** inserts in chipboard boxes.
- **Use** your recycling container for garbage.
- **Swap** containers with your neighbor.

\* In order to reduce spillage of loose recyclables like junk mail and loose papers, place them in a brown paper bag. **Do not** place recyclables in plastic bags as this makes it difficult to sort the items at the recycling facility.

## Recycling - Good to go!

Newspapers, magazines, phone books and all other inserts

### Other Paper Materials:

Computer and writing paper, file folders, paper bags, junk mail, shredded paper in clear bags, thermal fax paper, pet food bags

### Glass (clean):

Food and beverage containers only (all colors)

### Aluminum & Metal

#### Beverage:

Cans, tin and food cans, foil food wrappers

#### Plastic (clean):

Plastic containers with code symbols 1-7, 2-liter soda bottles, detergent bottles, milk jugs, clear food containers

### Cardboard/Chipboard:

Corrugated boxes, shoe boxes, soda/beer boxes, dry food boxes such as cereal, cake mix, cracker boxes

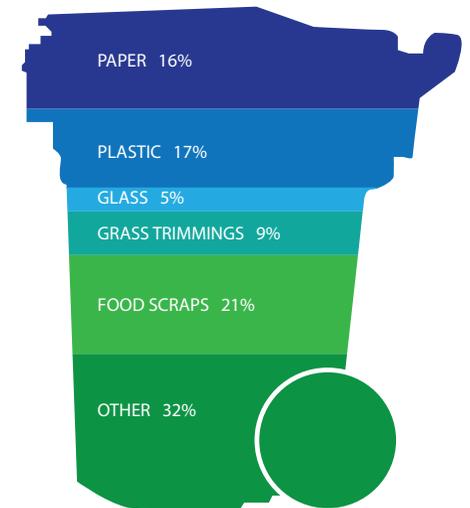
## Non recyclable - No thanks!

We will be unable to service your recycling container if there are non-recyclable materials in it, so remember, "If it's not on the list, please resist!"

- Wax-covered containers
- Light bulbs
- Pottery
- Window glass
- Plastic bags
- Styrofoam
- Packing peanuts
- 5-gallon buckets
- Facial or toilet paper
- Paper towels/napkins
- Diapers
- Hazardous waste
- Solid waste

## What's in your can?

More than 75% of the average household's trash can either be recycled or composted.



Data from the 2010 Municipal Solid Waste Characterization Report

## Republic Rewards

### Reward Yourself; and Your Community.

The Town of Fountain Hills has partnered with Republic Services to introduce Republic Rewards, an exciting new way for Fountain Hills to get rewarded for recycling while also giving back to the community



#### What is Republic Rewards?

Republic Rewards is a free, easy to use program that encourages residents to recycle by rewarding them for their efforts with deals and discounts to hundreds of local and national businesses. Republic Services funds selected community projects and initiatives as determined by Republic Rewards member votes.

#### How Does it Work?

The program is available to all households with Republic Services.

- Automatic point crediting for each recycling collection
- Earn points for using and learning about Republic Rewards
- Access to hundreds of deals and discounts
- Donate the points you earn to vote for potential community grant projects

#### How Do I Get Involved

There is no change to how you recycle today. To begin getting rewarded and to vote on your favorite Community Grant project, simply register your account at [Republicgivesback.com](http://Republicgivesback.com).

## Fountain Hills Curbside Recycling

You may ask yourself, what can residents do to increase the amount of recyclables they divert from the landfills? Let's look at some thought provoking facts to put things into perspective.

#### Aluminum Recycling Facts:

- A used aluminum can is recycled and back on the grocery shelf as a new can, in as little as 60 days.
- The aluminum in a can is worth about 1 cent.
- Two-thirds of the aluminum ever produced is in use today.

#### Paper Recycling Facts:

- Recycled paper produces 73% less air pollution than if it was made from raw materials.
- Paper plus cardboard combined make up 73% of the materials in the landfill
- To produce each week's Sunday newspapers, 500,000 trees must be cut down.

#### Plastic Recycling Facts:

- Over 1,600 businesses are involved in recycling post-consumer plastics.
- Americans use 2,500,000 plastic bottles every hour and most are not recycled
- Recycling plastic saves twice as much energy than incinerating it

#### Glass Recycling Facts:

- Recycling one glass bottle saves enough electricity to light a 100-watt bulb for four hours.
- Recycling glass reduces air pollution by 14-20% and saves 25-32% more energy than making glass from virgin raw materials
- 90 percent of recycled glass is used to make new containers.

Source: [recyclingfacts.org](http://recyclingfacts.org)

# 2014 Fountain Hills Holiday Service Schedule

The following Holidays will be observed and may effect your scheduled collection day. Collection will be provided as follows:

**Independence Day – Friday, July 4th**  
No interruptions.

**Thanksgiving Day – Thursday, November 27th**  
Thursday Service will move to Friday.

**Christmas Day – Thursday, December 25th**  
Thursday Service will move to Friday.

**New Years Day 2015 – Thursday, January 1st 2015**  
Thursday Service will move to Friday.



## About Republic Services

At Republic Services our customer service mission is simple: to provide industry-leading services that exceed our customers' highest expectations. Our highly trained and professional Customer Service Representatives are skilled industry consultants able to assist you with general account questions, services changes, billing inquiries and payments, special disposal needs and everything in-between. We are excited to be able to serve you and encourage you to contact us with any questions or requests you may have. You can contact the Customer Service Center by phone at 602-237-2078 or 800-833-4316, via email at cs.phoenix@republicservices.com or through our website at www.phoenix.disposal.com. Our hours of operation are Monday through Friday 7:00 am to 5:00 pm and Saturday from 8:00 am to 12:00 pm. We have a customer service team specially trained to take calls from Fountain Hills residents. To reach these representatives, simply choose the Fountain Hills option when prompted by the automated recording.

## NOTES

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### MY SERVICE DAY(S):

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### Community Services

**Emergency Services**  
Maricopa County Sheriff's Office  
16705 E. Avenue of the Fountains  
Fountain Hills, AZ 85268  
Non-emergency: 602-252-7840

**Fountain Hills Community Center**  
13001 N. La Montana Dr.  
Fountain Hills, AZ 85268  
480-816-5200  
Senior Activity Center: 480-816-5226

**Fountain Hills Fire**  
Fire Station #1 and Administration: 480-837-9820  
Non-emergency Public Assistance: 480-945-6311  
Snake Removal: 480-945-6311  
Fire Prevention Department: 480-816-5193

**Maricopa County Library District**  
Fountain Hills Branch  
12901 N. La Montana Dr.  
Fountain Hills, AZ 85268  
602-652-3000





## Welcome to Republic Services

Today you may simply know us as your local waste services provider or garbage company. We are, indeed, very proud to be known for the important work our people do in providing such an essential service to you and your community. Whether you have known us for years, or are just getting to know us, you can always be assured that we will perform as promised.

On one hand, we are a local company staffed with a dedicated team of professionals who take personal responsibility for serving our customers with care. On the other hand, Republic is an industry leader providing the strength of our national network, decades of experience, diversified capabilities and expertise serving clients of all sizes.

Republic Services has a long and proud history of reliably meeting the needs of our customers. As those needs change, we are changing too. We handle, haul and haul more than 100 million tons of waste each year for more than 13 million customers nationwide. We've always had a great respect for doing the hard work required to be your garbage man, but we're actually much more than that.

We know the weight of the responsibility you place with us to be confident in how we treat the environment. We know that recycling, sustainability and clean air are important to you—they're important to us too. We share your concerns and accept the responsibility of doing our part for the planet. Let us be your Waste Stream Advisor™. You can count on us to deliver solutions that meet your specific needs while adding value and making it convenient for you.

As time passes and the ways we can manage materials continue to evolve, Republic Services will be here partnering with you to meet those ever-changing needs. We will continue to develop innovative solutions and rise to the challenges—just as we always have. Most importantly, we will continue to manage your waste responsibly and conduct our business with integrity. Other companies will come and go but Republic will be here working to serve you better.

When you need us, we will be there. From basic service to complex solutions, Republic will answer the call and we will deliver. We do what we say and will relentlessly strive to bring you the assurance you deserve. Isn't that what you expect from a leader? We will be there as your waste expert, your environmental resource partner and, if you just want your trash picked up, we're still happy to be your garbage man.

Thanks for choosing Republic Services.

Donald W. Slager



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