



Rapid Response Enables a Time-Sensitive Laboratory Closure

When a multinational pharmaceutical company needed to close a laboratory facility on an aggressive timeline, they turned to ACT (ACT was acquired by Republic Services) for support. The project required speed, technical expertise, and flexibility—along with the ability to adapt as scope and requirements evolved. Through rapid mobilization, knowledgeable onsite personnel, and cross-regional coordination, Republic Services successfully supported the two-month lab closure while meeting strict environmental and safety standards.

Opportunity

The pharmaceutical company was operating under a strict deadline to close a laboratory facility in the state of Washington. Their existing vendor was unable to meet the required timeline, creating significant concern around potential delays, safety risks, and regulatory exposure.

Laboratory closures involve complex waste streams, including hazardous and non-hazardous materials that require specialized handling, documentation, and disposal. Any delay in execution could disrupt downstream business plans, increase costs, or introduce compliance risk. Compounding the challenge, project requirements were expected to evolve as the closure progressed—demanding a partner capable of adjusting in real time.

Faced with these pressures, the company turned to Republic Services for emergency support—seeking a team that could mobilize immediately, manage complex waste streams, and adjust to shifting conditions.



Sustainability in Action

Solution

Republic Services responded with a coordinated rapid-response approach, deploying experienced Environmental Solutions personnel and resources to meet the accelerated schedule.

Rapid Mobilization Across Regions

Within days of the request, Republic Services assembled a cross-regional response team, drawing on personnel from Washington, Oregon, and California. This rapid mobilization ensured the right expertise and manpower were available from day one, allowing work to begin immediately without delays tied to staffing or logistics.

This multi-state coordination was critical to maintaining momentum and meeting the customer's tight timeline.

Consistent Onsite Presence

Republic Services established a **daily onsite presence**, providing continuous oversight throughout the two-month project which minimized downtime and ensured work progressed safely and efficiently. Onsite teams managed lab pack operations, supported laboratory decontamination efforts, and coordinated waste staging and removal. This consistent presence enabled immediate decision-making, rapid problem resolution, and clear communication with the customer.

Adaptability to Changing Scope

As the lab closure progressed, project requirements evolved. Additional materials were identified, workflows shifted, and sequencing needed to be adjusted. Republic Services kept the customer at ease by modifying staffing levels, adjusting schedules, and reconfiguring workflows to align with the updated scope—without slowing progress or compromising safety.

Integrated Waste Handling and Transportation

Republic Services managed all transportation and logistics for hazardous and non-hazardous materials generated during the closure, eliminating the need for multiple vendors. Waste was properly packaged, documented, and routed to approved treatment and disposal facilities, ensuring full compliance with environmental and safety regulations.

By integrating transportation, disposal coordination, and onsite execution under one provider, Republic Services reduced complexity and maintained tight control over the project timeline.



Data Points

Republic Services' response delivered measurable results under tight deadlines:

4

tons of hazardous and non-hazardous laboratory waste safely processed

700

hours of onsite labor over a two-month period

Waste Streams Managed

Specialized handling of regulated laboratory materials

Onsite Services

Daily oversight of lab pack operations and decontamination activities

Transportation & Disposal

All transportation managed by Republic Services

Treatment and disposal through approved facilities, including:

- Republic Services Grandview (treatment and landfill)
- Clean Harbors (incineration)

Operational Reach

Cross-regional resource deployment of Environmental Solutions teams from Washington, Oregon, and California



Bottom Line

Republic Services helped this multinational pharmaceutical company complete a time-sensitive lab closure despite a tight timeline and shifting project requirements. By mobilizing quickly, providing knowledgeable onsite personnel, and adapting to changes as they arose, Republic Services ensured the project stayed on track without compromising safety or compliance.

“Republic Services responded immediately and adapted as our project requirements changed. Their onsite presence and technical expertise were critical to completing our lab closure safely and on schedule.”

– Industry Partner

Keys to Success

- ✓ Rapid response to an urgent project timeline
- ✓ Cross-regional team coordination
- ✓ Consistent onsite presence throughout the project
- ✓ Flexibility to adapt to changing scope and requirements
- ✓ Proven capability in laboratory decontamination and labpack services
- ✓ One true partner handling all pieces of the project

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Sustainability in Action