

Household Hazardous Waste

It is illegal to throw hazardous waste in ANY of your carts.

Take paint, pesticides, solvents, personal care products, and other household chemicals FREE OF CHARGE to a local household hazardous waste facility. It is illegal to put sharps (syringes, needles) in garbage or recycling. Sharps must be in a medical sharps container and disposed of through a mail-back program or at an office drop-off site. Please visit cccrcycle.org/hhw to find one or call (800) 750-4096.

If you live in Alhambra Valley, Central San, Concord, Morgan Territory, Pacheco or Uninc. Pleasant Hill, go to Central San's Household Hazardous Waste Facility, 4797 Imhoff Place in Martinez. For more informaton, call (800) 646-1431 or visit centralsan.org/hhw.

If you live in Bay Point, go to Delta Diablo Household Hazardous Waste Collection Facility, 2550 Pittsburg-Antioch Hwy, Pittsburg, CA 94565 (For mapping apps try entering 2550 Arcy Ln, Antioch). For more information, call (925) 756-1990 or visit deltadiablo.org/household-hazardous-waste.

Old Pills Piling Up?

Remove labels, place in sealable plastic bag and take old medications (8-5, M-F) to the local sites below or visit cccrcycle.org/hhw to find additional locations.

- Sheriff Substation – County Hospital, 2500 Alhambra Ave., Martinez
- Sheriff's Field Operations – 1980 Muir Road, Martinez
- Concord Police – 1350 Galindo St., Concord
- Pleasant Hill Police – 330 Civic Drive, Pleasant Hill

Bulky Item Pickup

Residents have two (2) FREE large item pickups per year. Call Customer Service, (925) 685-4711, to schedule a pickup. Items included are appliances (dishwasher, washer, dryer, stove, refrigerator, hot water heater, freezer, air conditioner, swamp cooler), electronics, furniture/mattresses, tires.

If you need more items picked up within a year, they can be picked up for a fee.

Options for TVs/Monitors/Electronics

E-waste can be picked up at the curb. Please call Customer Service, (925) 685-4711, to schedule a pick up. E-waste includes tvs, computer monitors, keyboards, computers, ink and toner cartridges, fax machines, cell phones, DVD players, VCR's, radios and other electronics. For a list of e-waste facilities in your area, please visit cccrcycle.org/hhw or call (800) 750-4096.

Residential Rates

Your rates are determined by the size of your garbage cart. Prices are per month. Each customer also gets a 64 gal recycle and 96 gal organics cart. Recycle more and save money!

20 gal. garbage cart.....	\$20.72	Additional recycle cart.....	\$3.39
32 gal. garbage cart.....	\$27.12	Additional organics cart...	\$8.53
64 gal. garbage cart.....	\$40.43	Extra 32 gal. bag	\$15.00
96 gal. garbage cart.....	\$52.44		

How To Reach Us

Questions and/or complaints about your service or bill can be answered by Customer Service. You can:

- Call one of our representatives at (925) 685-4711
- Write us at 441 N. Buchanan Circle, Pacheco, CA 94553, Attn: Customer Service Manager; or
- Visit RepublicServices.com/CCCCA to order a container repair, schedule a cleanup, report a missed collection and request other services online.

Going on Vacation?

Please schedule vacation holds in advance: Minimum 2 weeks per hold. Maximum 4 hold per year. Call Customer Service at (925) 685-4711 for additional information.

Payment Options

There are 4 convenient ways to pay your bill:

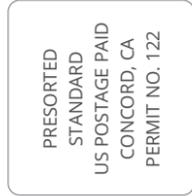
1. **Online.** Make one-time payments or sign up for auto bill-pay with your credit card or bank account by visiting RepublicServices.com/account/login. You may also call (925) 685-4711 to set up your auto bill-pay account.
2. **By mail,** using the envelope provided with your bill.
3. **By phone** with American Express, Discover, MasterCard or Visa. Checks are not accepted over the telephone.
4. **In person** at Republic Services's office at 441 N. Buchanan Circle, Pacheco, CA 94553.

Unresolved Service Issues

Customers with unresolved service issues can contact the Contra Costa County Conservation and Development Dept., 30 Muir Road, Martinez, CA 94553, (925) 674-7203

Cart Setout Instructions

Place carts out by 6:00am on your collection day. Set carts next to the curb and away from vehicles. Cart lids should be completely closed.



Republic Services of Contra Costa County
441 N. Buchanan Circle, Pacheco, CA 94553
(925) 685-4711 | RepublicServices.com/CCCCA

Brought to You By



Contra Costa County Residential Service Guide

(Covers Alhambra Valley, Bay Point, Canyon, Central San, Concord, Morgan Territory, Pacheco, and Uninc. Pleasant Hill)



LANDFILL | BASURERO



RECYCLE | RECICLAR



Empty, Clean, and Dry Vacío, limpio y seco

COMPOST | COMPOSTAR



BAGS: Compostable BPI (meets ASTM 6400 Standard); Paper Bags; No Bags
BOLSAS: Compostable BPI (cumple con la norma ASTM 6400); Bolsas de papel; Sin bolsas



Senate Bill 1383

Composting organics is now the law!

SB 1383 is a statewide effort to reduce emissions of short-lived pollutants by reducing organics waste disposal to 75% by 2025. One of the provisions of the law requires auditing of residential garbage, recycle and organics carts. So it's important for the proper sorting of material into each cart.

Residents must:

- Subscribe/participate in curbside organics program
- Properly sort your organics into the **GREEN** cart
- NOT put organics in your trash cart
- NOT put organics in your on-call trash or citywide cleanup; use your on-call organics cleanups

Want more information? Go to calrecycle.ca.gov/organics/slcp/faq or go to cccrcycle.org.

Free Composting Workshops

Free home composting workshops are available in your area. Visit cccrcycle.org or call the County Recycling Hotline at (800) 750-4096 to learn more.

Garbage Cleanups

Residents may schedule two (2) FREE on-call cleanups per year. Cleanups can be used to discard up to two (2) cubic yards (approx. 14 32-gallon bags) of extra trash and items that are too big for garbage carts. NO GREEN WASTE ACCEPTED in a garbage cleanup. Any green waste will be tagged and left at the curb.

If you do need green waste picked up, call Customer Service, (925) 685-4711, to schedule one. For details and cleanup instructions go to RepublicServices.com/CCCA.

On-Call Cleanups for Recycling and Green Waste

Extra recycling or green waste? Use this cleanup service! Residents have two (2) FREE on-call bagged/bundled pickups (garbage or organics) per year. To schedule a cleanup, call Customer Service, (925) 685-4711. For details and cleanup instructions, go to RepublicServices.com/CCCA.

- NO FOOD**
NO SE ACEPTAN ALIMENTOS
- NO PAPER**
NO SE ACEPTA PAPEL
- NO GREEN WASTE**
NO SE ACEPTA DESECHOS DE JARDÍN
- NO RECYCLABLE MATERIAL**
NO SE ACEPTA MATERIAL RECICLABLE
- NO HAZARDOUS WASTE**
NO SE ACEPTAN MATERIALES PELIGROSOS



- NO LIQUIDS**
NO SE ACEPTAN LÍQUIDOS
- NO TEXTILES**
NO SE ACEPTA TEXTILES
- NO CARPET**
NO SE ACEPTA ALFOMBRA
- NO FOOD**
NO ALIMENTOS
- NO GREEN WASTE**
NO SE ACEPTA DESECHOS DE JARDÍN
- NO HAZARDOUS WASTE**
NO SE ACEPTAN MATERIALES PELIGROSOS



Recyclables should be loose (no bags) or in a clear bag only. Place household batteries and CFLs in baggies on top of recycle cart. Recycle motor oil in clear plastic containers with lid secured and drain oil filters and put in plastic bag, curbside. For more information, go to www.dtsc.ca.gov.

- NO METAL**
NO SE ACEPTA METAL
- NO GLASS**
NO SE ACEPTA VIDRIO
- NO PLASTIC**
NO SE ACEPTA PLASTICO
- NO HAZARDOUS WASTE**
NO SE ACEPTAN MATERIALES PELIGROSOS



Organics should be loose (no bags) or in compostable or paper bags only.
No plastic bags.