Crockett, Port Costa & Tormey Residential On-Call Collection Guidelines

REPUBLIC SERVICES

Sustainability in Action

Crockett, Port Costa and Tormey residential customers may schedule one (1) bulky item pickup **and** one (1) on-call bagged cleanup per calendar year at NO ADDITIONAL CHARGE.

BULKY ITEM PICKUP

Customers may schedule one bulky item collection per year at no charge. You may choose to set out either two (2) large items (each less than 200 lbs.) **OR** ten (10) electronic waste items.

OR

BAGGED CLEANUP

Customers may schedule one bagged cleanup per year at no charge. You may set out up to fifteen (15) 35-gallon bags of all trash **OR** all yard waste.

OR

How to Schedule

Please call our Customer Service team at **510.262.7100** to schedule. You will be required to describe the items you have chosen for setout. Items will be collected on your next service day when called in at least 10 workdays in advance. Customers who exceed the number of no-charge pickups in a calendar year may schedule an on-call collection for a fee.

Setout Guidelines for Collection

Bags or bulk items must be placed at the curb or parking strip, at least 5 feet from vehicles and personal property. Set items out by 6 a.m. on pickup day or the night before. Items not listed at the time of scheduling will not be picked up. Setouts that do not follow guidelines or are not set out on time are subject to return trip fees or non-collection.

Bagged Materials Guidelines

- All bags must be strong enough to hold contents without breaking.
- Use only BPI-certified compostable bags or leaf bags for ALL YARD WASTE-only pickups.
- **Bags must not exceed 50 pounds. Any bag more than 50 pounds will not be collected.**
- Additional bags above the collection limit are subject to extra charges and/or non-collection.
- For employee safety, **DO NOT PLACE JAGGED OR SHARP OBJECTS IN BAGS FOR CLEANUP.**

Bulky Items and Electronic Waste Guidelines

- Acceptable waste includes individual household bulky/electronic waste items of **200 pounds or less** (no commercial-sized appliances, household hazardous waste or toxic, explosive, infectious, construction or demolition waste).
- Small electronic waste items must be boxed.
- Any single item that cannot be handled by two workers will not be accepted.
- For a bulky pickup, one large item may be substituted with up to 5 electronic waste items.

Examples of Acceptable Items

Furniture

Rugs, carpets

Water heaters

Toys

Sinks, toilets

Tires (4 tires = 1 item)

TVs, radios, printers, answering machines, VCR/DVD players

Computers, computer monitors, other computer peripherals

Household appliances, microwaves, barbecue grills

Mattresses and box springs (set = 1 item)

Unacceptable Items

- ✕ Asbestos
- ✕ Boxed or bundled debris
- ✕ Broken glass
- ✕ Button batteries
- ✕ Car batteries
- ✕ Car parts
- ✕ Cement, rocks, dirt
- ✕ Empty gas tanks
- ✕ Fencing
- ✕ Fluorescent bulbs
- ✕ Fluorescent lamps
- ✕ Fluorescent tubes
- ✕ Household batteries
- ✕ Hypodermic needles
- ✕ Liquids of any type
- ✕ Medical sharps
- ✕ Mercury-containing thermostats
- ✕ Mercury-containing timers
- ✕ Metal parts
- ✕ Mirrors
- ✕ Motor oil
- ✕ Paint cans
- ✕ Pesticide containers
- ✕ Rechargeable batteries
- ✕ Solvents
- ✕ Tied boards
- ✕ Tree stumps
- ✕ Window glass

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