



Sustainability in Action

Welcome to *Recycle Plus* Collection Service!



Introduction

Recycle Plus is a new subscription-based service for hard to recycle items that will be collected from your doorstep. Please see below for more details regarding materials accepted within this program, material preparation considerations, container information and placement details, scheduling service, pricing information, and a FAQ section about the program.

Accepted Material Categories:

- **Plastic Film / Plastic Bags** – Soft, flexible polyethylene (PE) packaging free of food residue. Examples: plastic bags, dry cleaning bags, padded envelopes, produce bags. Plastic overwrap for paper towels, paper plates, napkins etc.
- **Clear plastic #1 clamshell containers** – Cleaned and rinsed One-piece containers hinged on one side. Examples Fruit and Vegetable containers, Plastic Egg Cartons, Bakery containers, Take out containers. **This program does not currently accept opaque plastic containers, trays, cups, bottles, non-hinged containers.**
- **Textiles** – Any type of cloth or fabric. Examples bedding, clothing, towels, fabric, and shoes. **This program does not currently accept purses, pillows, or cushions.**
- **Compact Fluorescent light bulbs** – Fluorescent bulbs that are curved or folded to fit the space of a regular household lamp. **This program does not currently accept Incandescent bulbs, halogens, LED Bulbs, Fluorescent tubes.**
- **Batteries** – Examples: Household batteries (A, C, D and 9 volt), Single use or rechargeable, Button batteries.
- **Styrofoam** – We understand that most Styrofoam sizes will not fit in designated bin, please bag extra materials, and put bag outside and next to bin for pickup.



Sustainability in Action

Examples of Accepted Materials:



Material Preparation:

1. Customers will receive a purple bin and 10 plastic bags for Recycle Plus materials.
2. They will need to **Sort** all materials **by listed categories** into separate bags.
3. All items must be bagged in the **provided bags** and placed in the purple bin.
4. **All sorted bagged materials** must fit in the container and lid must close completely to keep materials dry.
5. Call 541-382-2263 to schedule service. Please call at least two business days in advance of the collection day to schedule service.
6. Place the purple Recycle Plus container on or near your doorstep prior to 5am on the collection day to ensure service.
7. Materials that do not fit inside the container must be bagged and placed next to the purple Recycle Plus container for pickup.

Recycle Plus Bin Example & Placement:

Please place the purple Recycle Plus container and any bagged extras on or near your doorstep before 5am on the collection day to ensure service.





Sustainability in Action

Collection Days:

Service is being offered on the 2nd Friday of each month for City of Bend customers.

Each material type will need to be bagged separately and placed inside the purple Recycle Plus container. Please place the purple Recycle Plus container and any bagged extras on or near your doorstep by 5am on collection day to ensure service.

To Schedule Service:

Customers will need to call Customer Service at 541-382-2263 to schedule service. Please call at least two business days in advance of the collection day to schedule service. Please place the purple Recycle Plus container and any bagged extras on or near your doorstep before 5am on the collection day to ensure service.

Pricing:

The monthly subscription is \$10 a month. Each pickup is an additional \$5.

Please see FAQ "Why is there a monthly fee, even if I don't request a pickup?" for additional pricing information.

To Set Up Services, Questions, Comments & Concerns:

Email Address: republicservicescentraloregon@republicservices.com

Phone Number: 541-382-2263

PLEASE SEE NEXT TWO PAGES WITH FREQUENTLY ASKED QUESTIONS...



Sustainability in Action

Recycle Plus – Frequently Asked Questions

What is Recycle Plus?

A new subscription-based recycle service for hard to recycle items that are collected from your doorstep.

How big is the Recycle Plus bin?

It's an 18-gallon bin. It comes with a domed lid that adds another 2 gallons to the capacity. The dimensions are 18.3"D x 27.75"W x 13.5" H (17.5"H with the lid on).

Where do these items go after they are collected by Republic Services?

The items collected through our Recycle Plus program will be recycled through local processors in the Central Oregon area or shipped to recycling processors located in the Portland area.

How do I set up this service?

Please call or email to get signed up for this service, email and phone number listed below.

Email Address: republicservicescentraloregon@republicservices.com

Phone Number: 541-382-2263

Why is there a monthly fee, even if I don't request a pickup?

The subscription fee of \$10 a month is for the rental of the identifiable Recycle Plus container and bags. The additional \$5 fee is for collection of the materials.

Why can't I use my own plastic bags to separate materials in the bin?

It's crucial to the success of the program that materials be free of contamination. The bags need to be transparent so that the driver can quickly see if there's any contamination in the items being collected. Common household bags are often opaque. They're also often smaller in size, which may prevent items from being fully contained and protected from the elements once collected.



Sustainability in Action

Why can't I put Recycle Plus items in my regular recycle bin?

The materials being collected through the Recycle Plus program are not currently being accepted in your standard comingle recycling container. Please only place materials accepted through the Recycle Plus program into your purple Recycle Plus container.

Can I drop these items off anywhere instead of electing this service?

Items can be dropped off at the Republic Services office located at 20835 Montana Way, Bend OR 97701.

How many bags will I get?

You will receive 10 plastic bags with your initial purple Recycle Plus container. At each pickup, the bags collected will be replaced.

Why do I need 10 bags?

We provide 10 bags to ensure you have enough bags to properly sort each item by material category separately.

What would happen if I put everything in one or two bags?

To ensure proper recycling and to eliminate contamination of materials, all materials need to be source separated. If items are not separated by the material categories, we will leave these items in the container until properly sorted and bagged by the customer.

What would happen if I put items that are not accepted in the bin?

The Recycle Plus program only accepts Plastic Film / Plastic Bags; Clear plastic #1 clamshell containers; Textiles; Compact Fluorescent light bulbs; Batteries; and Styrofoam. Materials outside of this list are considered contamination and cannot be accepted with the Recycle Plus materials. If other materials are found with the Recycle Plus materials, those materials will not be collected during service.

Is this program offered for small or large businesses?

Currently this subscription-based program is only offered to Residential customers.